

# Residents' Guide to Local Services

From bark parks to parking...the Locals' guide to our city.

- Recreation
- Hurricane Preparedness
- Schools
- Hospitals
- Real Estate
- Land Ownership
- Legal Services
- Garbage Disposal
- Taxes
- City Government

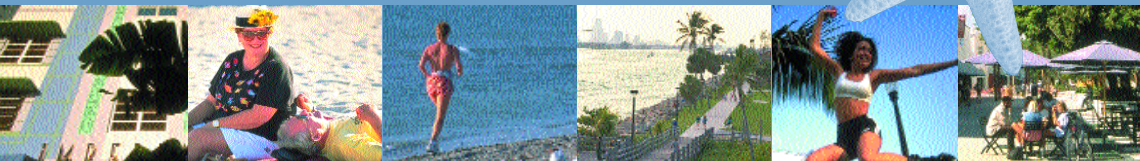
...and much more to help  
you make the most of  
Miami Beach living.





## How To Use This Guide

Subjects are listed in alphabetical order by topics and simply stated headings. The information in this guide was accurate at the time of publication. This booklet will be updated on an annual basis.



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## Message from the Mayor and City Commission

Dear Resident:

In fulfilling our goal of "bringing people together", we feel it is important to introduce you to the people and departments responsible for providing the City services crucial to the upkeep and betterment of our community. The staff at our newly established Neighborhood Services Department has compiled this helpful resource and information booklet in an effort to make local government an accessible, friendly experience. This booklet is one of many steps to bring you the service you expect and deserve.

As the Mayor and City Commissioners of the City of Miami Beach, we encourage you to use it and contact us with your comments, questions and concerns. We would also like to take this opportunity to remind you of our open door policy and our commitment to providing excellent public service by putting you, our customer, first.

Sincerely,

Mayor David Dermer and Members of the City Commission



## Message from the City Manager

Dear City of Miami Beach Resident,

As our City continues to grow into a vibrant community, it is important to note that our residents are the fabric of what makes Miami Beach such a wonderful place to live. It is with that premise that I created the Neighborhood Services Department, whose mission is to respond to the needs of our various neighborhoods by providing the highest quality service for our residents and ensuring customer satisfaction.

The intention of this resident guide is to make government services more accessible by providing information in an organized and easy to find format. This guide will help you navigate through the various services and resources offered by the City of Miami Beach ranging from hurricane preparedness and other life safety issues to cultural and recreational activities, as well as inform you of other services available throughout Miami-Dade County. In short, it is a user-friendly educational tool that provides an opportunity to learn more about the services and resources available to you and gain insight into how the City of Miami Beach works to improve the quality of life for all our residents.

I hope you find this guide to be a valuable and useful resource. If you have any questions or need any additional information about our services, please feel free to contact the City's information service hotline at 305-604-CITY (2489) or via the Internet at [www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us).

Sincerely,

Jorge M. Gonzalez  
City Manager





## Our City

### City of Miami Beach Mission Statement:

"We are committed to providing excellent public service and safety to all who live, work, and play in our vibrant, tropical, historic community."

## Value Statements

We maintain the City of Miami Beach as a world-class city.

We work as a cooperative team of well-trained professionals.

We serve the public with dignity and respect.

We conduct the business of the City with honesty, integrity, and dedication.

We are ambassadors of goodwill to our residents, visitors, and the business community.



### CITY OFFICIALS

Mayor David Dermer

City Commissioners

Matti Herrera Bower

Simon Cruz

Luis R. Garcia, Jr.

Saul Gross

Jose Smith

Richard Steinberg

City Manager

Jorge M. Gonzalez

City Attorney

Murray H. Dubbin

### FACTS ABOUT

#### THE CITY OF MIAMI BEACH

Population: 87,933 (Census 2000)

Area: 7.1 square miles of land plus ten miles of water

Total Water Frontage: 63.26 miles

Weather: Average annual temperature of 75.3 degrees Fahrenheit

Surf Temperature: The average temperature of the Atlantic Ocean off Miami Beach's coast is approximately 74 degrees Fahrenheit

City Limits: Government Cut at the southern tip to 87th Terrace at the northernmost boundary and Biscayne Bay to the Atlantic Ocean

#### City Hall

1700 Convention Center Drive

Miami Beach, Florida 33139

305-604-CITY (2489) or 305-673-7000

[www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us)



### CITY GOVERNMENT OVERVIEW

#### Form of Government

Miami Beach operates as a "Council/ City Manager" form of government. The Commission consists of the Mayor and six Commissioners who serve as the policy-making body of the City. Authority is vested in the Commission to enact ordinances, hold public hearings, approve contracts, establish the City's budget and tax assessments, and authorize construction of all public improvements. The Mayor and Commission are elected on a citywide, nonpartisan basis. Elections are held in odd-numbered years with the Mayor elected to serve two-year terms with a limit of three consecutive terms. Commissioners are elected to serve four-year terms with a limit of two consecutive terms. Commission terms are staggered so that not all Commissioners are up for re-election at the same time. On a rotating basis, the Commission selects one of its members to serve as Vice Mayor for a three-month term. The Mayor, who is the presiding officer at Commission meetings, may vote on all matters that come before the City Commission, but has no power of veto. The Commission appoints the City Manager and City Attorney. All other department heads are appointed by the City Manager with the consent of the City Commission.

The City Manager is vested with the responsibility to ensure that policies, directives, resolutions, and ordinances adopted by the City Commission are enforced and implemented. As the Chief Executive Officer, the Manager is responsible for providing executive level leadership, vision and guidance to the organization, providing recommendations to the City Commission and implementing policy directives in an efficient and effective manner. In addition, the Manager is



responsible for the daily operations of the City, preparing and administering the budget, planning the development of the City, supervising City employees, interacting with citizen groups and other units of government, and is otherwise responsible for the health, safety, and welfare of the residents of and visitors to the City of Miami Beach.

### Commission Meetings

Regular meetings of the Miami Beach City Commission are generally held every three weeks. For information on what meetings are taking place in the city each week, call 305-673-7575. Meetings are advertised in The Neighbors section of The Miami Herald and are also available online at the City's website ([www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us)).

### HISTORY OF MIAMI BEACH

Miami Beach is a city with an exciting past and equally enticing future. Beginning in 1879, Henry B. Lum arrived with his son Charles at the shores of what would later be known as the City of Miami Beach. The two were quite impressed by the fact that coconut palms were growing at water's edge. The Lums had visions of a great coconut plantation on the shores.

When Lum returned to South Florida in 1881, he and a group of investors, including John S. Collins, purchased large tracts of land from the federal government from between \$0.75 and \$1.25 an acre. Unfortunately, the Beach did not prove to be an ideal locale for growing the palms commercially and their plans were dashed.

Collins visited Miami in 1896 to check on his plantation investment. After a partnership disintegrated in 1907,

Collins became the sole owner of a five-mile strip of land between the Atlantic Ocean and Biscayne Bay (from approximately fourteenth to sixty-seventh streets). He decided to try his hand at growing avocados, bananas and mangoes as well as a host of vegetables.

Collins' family members, including son-in-law Thomas Pancoast, traveled to Miami Beach in 1911 to see what the patriarch was up to. At the time they arrived The Biscayne Navigation Company was in full operation, running ferry boats from the mainland so that people could take advantage of the sun and surf. Bathing "casinos" were beginning to appear at the ocean's side.

The Collins family set up the Miami Beach Improvement Company, which was charged with making two major capital improvements: the first, a canal to be dredged through the mangroves from the Collins' farm to Biscayne Bay; the second, and loftier goal, a bridge to the mainland. Both projects were underway by 1912.



Lincoln Road 1905, looking west from about Meridian

Coincidentally, Carl Graham Fisher was vacationing with his wife, Jane, across the Bay at about the same time. Collins acquired \$50,000 in much-needed capital from Fisher to finish the bridge, predecessor of today's Venetian Causeway, which was built in 1926. Collins had

sweetened the deal by deeding 200 acres of land to Fisher. He was also granted loans from the Lummus brothers (J.N and J.E.).

With this vital transportation link in place, Fisher began clearing the swamp-land and promoting Miami Beach as a tropical resort. With his financial backing and foresight, a great land sale began in Miami Beach.

Fisher wasn't content with the existing land, however. In 1913, he put John Levi in charge of dredging up Biscayne Bay and creating new islands to develop with his newest company, Alton Beach Realty.

Fisher and friend Jim Allison had made their first fortune with Prest-O-Lite, one of the first successful automobile headlights manufactured. The flamboyant Fisher is credited with bringing Miami Beach its first bathing beauties, an idea he capitalized on to focus attention on the oceanside village. He built golf courses and polo fields, tennis courts and grandstands to watch speedboat racing.

Fisher teamed up with public relations man Steve Hannegan to stage a host of daring publicity stunts over the years. Through their joint efforts, Miami Beach was on its way to becoming a household name.

The Lummus brothers had acquired most of the land in what is now the South Pointe area of the city, calling it Ocean Beach. They built the first sidewalks, paved streets and a roadway named Atlantic Boulevard, which later became one of the most famous streets in the world - Collins Avenue.

On March 26, 1915, Alton Beach Realty, Ocean Beach Realty and the Miami Beach Improvement Company incorporated their respective



territories into a new town called Miami Beach. J.N. Lummus was elected as the community's first mayor.

The great land boom of the early 20s was still in progress in 1926 when South Florida was rocked by one of its worst hurricanes. More than 100 lives were lost in South Florida during that storm, along with millions of dollars in property damage. But the pioneers persevered and began to rebuild their city and their lives. Though it only took a few months to construct new homes and hotels, it took years for Miami Beach to recover economically.

The city ultimately evolved as a major convention destination and, when daily trans-Atlantic airline service was inaugurated, became an international resort as well. The advent of air conditioning changed the city's status from that of a winter-only retreat, shuttered during the summer months, to a year-round tropical resort.

Population figures tell Miami Beach's history as dramatically as any other. When incorporated in 1915 there were just over 100 people residing in Miami Beach. The first census in 1920, listed 644 residents. By 1940, the population expanded to 28,012. As of the 2000 census there were 87,933 people residing year-round in this oceanfront community.



## NEIGHBORHOOD SERVICES

The Neighborhood Services Department was created by the City Manager in 2001 to develop the City Commission's desire to focus on our neighborhoods and their needs. With the vision of being responsive to the needs of the neighbors by providing the highest quality of service and ensuring customer satisfaction, the Neighborhood Services Department has been established to improve public access to the City of Miami Beach government, enhance service delivery from all departments, align services with citizen needs, and increase involvement and participation by providing direct assistance and outreach to citizens. The Department is responsible for ensuring that residents receive prompt, responsive and courteous service that meets or exceeds their needs and addresses neighborhood concerns. The Department consists of Children's Affairs/Neighborhoods First, City's Information Service Hotline, Code Compliance, Community Development, Community Resources & Outreach, Elder Affairs, Homeless Coordination, Housing, Log Cabin, and Media Relations.

The goals and objectives of the Neighborhood Services Department are to build neighborhood capacity, redesign public services and create a sense of community.

The Neighborhood Services Department is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7077

Fax: 305-604-2498

Email: [neighborhoodservices@ci.miami-beach.fl.us](mailto:neighborhoodservices@ci.miami-beach.fl.us)

## Animal Care & Control

Living in this beautiful tropical and urban environment, residents are asked to be mindful of the needs of people and animals. In the City of Miami Beach dog owners must remember to always clean up after their dogs, as required by City Ordinance. Miami-Dade County Ordinance also restricts the number of dogs per household to four (4).

### Animal Control

Miami-Dade County Animal Care and Control Division enforces animal control laws throughout the County and responds to concerns about annual rabies vaccinations, licensing requirements, stray animals, cruelty cases, and dangerous dogs. They will also remove small dead animals from the public rights-of-way. Animal Care and Control is located at 7401 N.W. 74th Street, Miami, Florida 33166. They can be reached at 305-884-1101

Monday – Friday from 11:00 am – 7:00pm and Saturday and Sunday from noon – 5:00 pm

### Barking Dogs and Bark Parks

Barking dogs can often be a nuisance to those around you and create noise that is unreasonably loud. The Neighborhood Services Department Code Compliance Division investigates all noise related complaints.

Noise violations between 11:00 p.m. and 7:00 a.m. are subject to an immediate fine. To report a violation or for more information please contact the Code Compliance Division at 305-673-7555.



Because of health and hygiene issues, dogs are not allowed on our beaches. However, the City does have two "bark parks" for our four-legged friends to enjoy. These parks have designated fenced-in areas that allow for dogs to roam freely and play with other dogs and are open from sunrise to sunset. "Bark Parks" are located at:  
Flamingo Park  
11 Street & Jefferson Avenue  
Pinetree Park  
4400 Pinetree Drive  
305- 673-7759



### Farm Animals

Please keep in mind that the City Code also prohibits any person from keeping, harboring or maintaining any farm animals within City limits. If your neighbor is raising animals on their property, you can contact the City of Miami Beach Code Compliance Division.

Telephone: 305-673-7555

Fax: 305-673-7012

Email: [alchildress@ci.miami-beach.fl.us](mailto:alchildress@ci.miami-beach.fl.us)

### Leash Law

The City Code prohibits any animal owner or person in control of an animal to permit the animal to run at large. All animals, when not on the premises of the owner or of the person in control, must be on a leash or contained in a carrier device and under control.

### Licensing and Sterilization

Miami-Dade County Animal Services Care and Control will sterilize and license your dogs and cats. License tags for dogs are mandatory under law and are \$20 if sterilized or \$32 if not. License tags for cats are optional and are \$2 if sterilized and \$4 if not. Licenses may also be purchased from your veterinarian. The

Animal Services Care and Control and Shelter is located at 7401 N.W. 74 Street, Miami, Florida 33166.

Telephone: 305-884-1101 Ext. 222

### Pit Bull Regulations

Pit bulls that have been brought into Miami-Dade County after August 1990, are illegal and their owners will be subject to severe civil penalties. All pit bulls must have been registered prior to August 30, 1990, with the Animal Care and Control Division. Owners are required to confine pit bulls indoors or in a secure enclosed and locked pen. Pit bulls must be muzzled when not confined to ensure the safety of any person or animal.

To report a complaint please contact the City of Miami Beach Code Compliance Division at 305-673-7555, via the Internet at [www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us) or the Miami-Dade County Animal Care and Control Division at 305-884-1101.

### Scoop –the-Poop

The "Scoop-the-poop" Ordinance requires that every owner or responsible person of the animal to immediately remove and thereafter dispose of any fecal matter deposited by the animal on public or private property. This ordinance is enforced by the Police Department. To report violations you can contact the Police Department's non-emergency number at 305-673-7900.

### Spaying/Neutering

For information about spaying or neutering your animals please call 305-884-SPAY (7729).

### Tags and Vaccinations

Every person that owns or keeps a dog or cat must have the animal vaccinated

annually against rabies by a licensed veterinarian. Cat owners can voluntarily register their cats for a fee and a tag will be issued. Dogs must have a Miami-Dade license tag and must be worn by the dog at all times.

### Automobiles (Also See Licenses) Auto Tags

The State of Florida requires that you register your car immediately upon taking ownership of a vehicle, gaining employment or becoming a legal resident of Florida. The vehicle may be registered at any auto tag agency. Each vehicle may be subject to an initial registration fee of \$100 in addition to the title change and annual license tag renewal fee. Proof of insurance is also required. A vehicle owner is required to renew the vehicle registration during the renewal period, which begins 90 days prior to the owner's date of birth and ends on that day. The fee for the original registration is prorated on a monthly basis. County tag agencies operate from 8:30 a.m. to 4:30 p.m. Monday through Friday.

Miami-Dade County Tag Agencies:  
Miami-Dade County Finance Department  
Tax Collection Division – Auto Tag  
140 W. Flagler Street, Room 101  
Miami, Florida 33130  
305-375-3591

South Dade Government Center  
10710 S.W. 211th Street  
(Cutler Ridge Blvd), Room 104  
Miami, Florida 33189  
305-232-3830  
TDD: 305-372-6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services." In addition, boats may be registered and titles transferred at these agencies.

### Storage/Repair of Vehicle

The City of Miami Beach Code prohibits individuals from repairing or storing vehicles in any residential area. Commercial vehicles of any kind are prohibited from being parked or stored in residential areas. Parking a fully operational, non-commercial vehicle, with a valid tag, in your driveway is allowed. However, if the vehicle does not have properly inflated tires, or a current tag, or has other deficiencies that render it inoperable, it is considered derelict. The storage of derelict vehicles is prohibited.

To report a violation, please contact the City of Miami Beach Code Compliance Division.

Telephone: 305-673-7555  
Fax: 305-673-7012  
E-mail: [alchildress@ci.miami-beach.fl.us](mailto:alchildress@ci.miami-beach.fl.us)



### Beaches

The Miami Beach shoreline extends for 7.1 square miles of

picturesque, sandy beaches. All beaches within the City of Miami Beach are public. For your safety the City of Miami Beach advises that all wishing to enjoy the beaches do so in guarded areas. The Beach Patrol currently guards twenty-five (25) locations. Lifeguard stands are located at Jetty Beach (South Pointe Park), and at 1, 3, 6, 8, 10, 12, 13, 14, 15, 17, 21, 29, 35, 46, 53, 64, 72, 74, 77, 79, 81, 83, and 85 streets. Lifeguards are on duty 9:30 a.m. – 4:30 p.m. (October – February) and 9:30 a.m. – 6:30 p.m. (February –

October). Beaches are closed from midnight – 5:00 a.m.

### Beach Safety

It is important to check the lifeguard towers for our information flags and banners. Green signifies good swimming conditions and no reported hazards, red means no swimming, and yellow is for caution. On occasion, depending upon the season, jellyfish, man-o-war or sea lice may be in the ocean. If you are stung by any of these, see the lifeguard for a remedy. Usually, vinegar, ammonia, or meat tenderizer can help. (Drug stores have other products that have proved to be soothing.)

### Beachfront Concessions

Beachfront concession operators are prohibited from denying or limiting public access to any area of the beach under their control. There are many beachfront concession operators within the City. Most concessions include beach chair and umbrella rentals, food and beverage sales, while some have water sport rentals, such as wave-runners and jet skis.



Beachfront concessions may be found on the beaches east of many City parks, such as Lummus Park (5th to 15th streets on Ocean Drive), Pier Park (1st street and Ocean Drive), Ocean Terrace (76th to 77th street just east of Collins Avenue), and North Shore Open Space Park (79th to 86th Streets on Collins Avenue). Beachfront concessions may also be found on the beaches east of many oceanfront hotels from South Beach to North Beach.

Effective October 1, 2001, only beachfront upland owners may apply for beachfront concession authorization to operate a concession on the beaches east of privately owned properties such as hotels and condominiums. The respective upland properties manage and operate these concessions. Concessions at beaches east of publicly owned lands, such as the city's parks are generally initiated through a publicly advertised competitive bidding process, and responsive bidders are subject to review and recommendation by an evaluation committee. All beachfront concessions are subject to compliance with the Rules and Regulations for Beachfront Concession Operations, copies of which are available in the Office of Asset Management.

For questions or information related to beachfront concessions you may contact the Office of Asset Management located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7193  
Fax: 305-604-2437

### Beach Restrooms

Restrooms are located at: South Pointe Park, 3, 6, 10, 13, 21, 29, 46, 53, 64, 72, and 83 streets.

### Beach Showers

Showers are located at: South Pointe Park, 1, 3, 6, 8, 12, 13, 21, 29, 46, 53, 64, 72, 74, 79, 81, 83, and 85 streets.

### Vehicles and Dogs

Motorized vehicles are not allowed on city beaches. Launching boats and/or jet skis is also not permitted from the beach. Launching sites are located at various commercial rental sites only. Please consult your telephone directory



for exact addresses. Please keep in mind that because of health and hygiene issues dogs are not permitted on our beaches. However, the City does have two "bark parks" for your dogs to roam freely. (Please refer to Parks and Recreation on Page 47 for "bark park" locations.)

#### Lost and Found

Lost and Found on the beach is located at the Beach Patrol Headquarters located at 1001 Ocean Drive, in the heart of the City's Art Deco District.

Telephone: 305-673-7714

Fax: 305-673-7717

#### Bidding & Contracting (Procurement)

The City of Miami Beach Procurement Division is responsible for the City's purchase of goods and services and the disposal of surplus property. Given the wide range of purchasing done by the City of Miami Beach, tremendous opportunity exists for businesses and vendors to do business with the City. When awarding professional services contracts, the City ensures that City residents participate in the evaluation process and make recommendations to the City Manager, on the individuals or firms that are deemed the most qualified for contract awards.

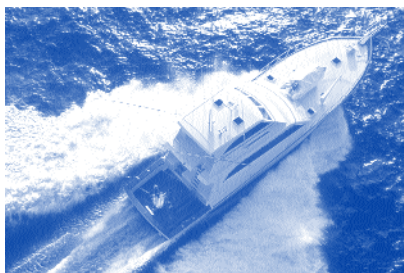
DemandStar by Onvia maintains an automated vendor list for the City of Miami Beach. This list categorizes each vendor by commodity codes for the specific goods or services offered by the vendor. Businesses who have subscribed to the vendor list are notified by fax or e-mail whenever a formal sealed bid has been issued for the commodity or service offered by the vendor. To have your

firm placed on the vendor list, contact DemandStar.com at [www.demandstar.com](http://www.demandstar.com) or 1-800-711-1712 for details on the \$30.00 per year subscription. Subscribing to DemandStar by Onvia's bid notification system is not a requirement to participate in the bidding process. Vendors may also apply to be placed on the list at the Procurement Department. The public can find bid information and download documents through the City's website, [www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us). The Procurement Department is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7490

Fax: 305-673-7851

Email: [procurement@ci.miami-beach.fl.us](mailto:procurement@ci.miami-beach.fl.us)



#### Boat Registration

The State of Florida requires that any boat that has a motor be registered. A valid out-of-state registration is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to boat length. You should bring title and/or registration to the county tag agency to register your watercraft.

Miami-Dade County Tag Agencies:

Miami-Dade County Finance Department  
Tax Collection Division – Auto Tag  
140 W. Flagler Street, Room 101  
Miami, FL 33130  
Telephone: 305-375-3591

South Dade Government Center  
10710 S.W. 211 Street (Cutler Ridge Blvd), Room 104  
Telephone: 305-232-3830  
TDD: 305-372-6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services."

#### Boat Storage

The City of Miami Beach Code prohibits boats and trailers in the front yard of residential properties. However you may be allowed to store a boat within a side or rear yard, on a paved permanent surface, as long as it is located behind the front building line of the main structure, screened from view, and not blocking a public right-of-way or side or rear setback. It must not be visible from any public right-of-way or neighboring property.

To report a violation, please contact the City of Miami Beach Neighborhood Services Department Code Compliance Division.

Telephone: 305-673-7555

Fax: 305-673-7012

E-mail: [alchildress@ci.Miami-beach.fl.us](mailto:alchildress@ci.Miami-beach.fl.us)

#### Botanical Garden of Miami Beach

Miami Beach Botanical Garden is one of South Florida's finest permanent horticultural exhibit featuring year-round displays of orchids, ferns, bromeliads, a Japanese Garden and hundreds of other tropical and sub-tropical plants. The adjacent Garden Center Auditorium is used by



various clubs for meetings, classes and lectures on tropical gardening, as well as for weddings and receptions. The Japanese Garden, located on the south side of the Garden Center, reopened in early 1986 after receiving significant enhancement. The Garden Center is located at 2100 Convention Center Drive, across from the Miami Beach Convention Center.

#### Operating Hours

Monday – Sunday

9:00 a.m. to 5:00 p.m.

Telephone: 305-673-PALM (7256)

E-mail: [sobegarden@aol.com](mailto:sobegarden@aol.com)

#### Boards & Committees

Boards and Committees provide a valuable service to the City of Miami Beach. These volunteers give hundreds of hours of their own time and expertise to advise the City Commission on matters of particular concern.

#### How to serve

Any individual who would like to become more involved in municipal government need only to be a resident for a minimum of six months and/or demonstrate an ownership/interest in a business established in the City for a minimum of six months. Vacancies and positions on City boards and committees routinely become available. The City of Miami Beach is always seeking applicants interested in serving on a City Commission appointed board or committee. For an application or for more information, please contact the City Clerk's Office located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-673-7411

TDD: 305-673-7218

Fax: 305-673-7254

E-mail: [cityclerk@ci.miami-beach.fl.us](mailto:cityclerk@ci.miami-beach.fl.us)

**Board and Committee Parking Permit**  
Board/Committee (citywide) parking permits are issued at 1130 Washington Avenue, 8th Floor. You must present your current letter of board appointment to obtain a citywide permit. Please contact the Parking Department at 305-673-7000 ext. 6049 to schedule an appointment.

Telephone: 305-673-7411  
Fax: 305-673-7254  
E-mail: [cityclerk@ci.miami-beach.fl.us](mailto:cityclerk@ci.miami-beach.fl.us)

### Building Department

The Building Department provides supervision of construction activities, acceptance of building permit applications, issuance of all building and trade permits, verification of compliance with the Florida Building Code and enforcement of codes promulgated by regulatory agencies such as the Hotel and Restaurant Commission, Miami-Dade Environmental Resources Management, State Departments of Health and Professional Regulation, Board of Adjustment and the U.S. Army Corp of Engineers. Plumbing, building, electrical, elevator and mechanical officials inspect new and existing structures for compliance.

### Building Permits

Building permits are required for new construction, additions, and alterations of commercial space, multi-family or single-family residence, or changes to an interior or exterior that will require construction, demolition, or rehabilitation of the space. This includes any electrical, plumbing, air-conditioning, heating, or other work. Obtaining permits assures that the work meets the Florida Building Code and all applicable regulations. The permit process offers the opportunity to have the plans reviewed by professional zoning and design review staff, as well as code administrators, and includes

inspections by certified experts who will make sure that the work is safely and professionally completed.

### Contractor Permits

The permit process requires that the contractor you select is certified, authorized, licensed and insured to perform the work and that the contractor has obtained all of the permits required prior to starting the work. To check if the contractor you selected has a valid Miami-Dade County license you may call 305-375-2901 and to check if your contractor has a valid state license contact the Department of Business and Professional Regulation Construction Industry Licensing Board at 850-487-1395 or visit their website at [www.myflorida.com](http://www.myflorida.com).

Examples of work requiring permits (not all-inclusive):

- Windows or doors installation
- Floors, carpet or tile installation
- Electrical work
- Plumbing work
- Air-conditioning or heating work
- Fences
- Signs (including window signs)
- Exterior or interior painting
- Sprinkler systems
- Pumps
- Pools/spas
- Roofing

To apply for a permit or obtain more information, contact the Building Department. The Building Department is located at City Hall, 1700 Convention Center Drive, Second Floor.

Telephone: 305-673-7610  
TDD: 305-673-7015  
Fax: 305-673-7857  
E-mail: [philipazan@ci.miami-beach.fl.us](mailto:philipazan@ci.miami-beach.fl.us)

### Business Assistance

The City of Miami Beach has undergone an incredible transformation in the last few years. Investors and entrepreneurs from around the world are enthusiastically seeking to capitalize on the City's success. A major reason for the City's success has been the high development standards that the City has maintained throughout the years to protect and enhance its beauty.

The Economic Development Division is available to provide assistance to new and existing businesses. The Division produces various publications including a Business Information Guide, and provides information on eligible incentives, as well as the Façade Renovation Grant program. For more information on the Miami Beach Business Information Guide or to receive assistance with starting your business, please contact the Economic Development Division. The Economic Development Division is located at City Hall 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7193  
TDD: 305-673-7217  
Fax: 305-673-7772  
E-mail: [kcrowder@ci.miami-beach.fl.us](mailto:kcrowder@ci.miami-beach.fl.us)

### Bus Passes

#### (Also see Parking & Transportation)

Metro passes, reduced-fare permits and transit tokens are sold throughout Miami-Dade County for use on Miami-Dade Transit Buses. The following Miami Beach locations sell Miami-Dade County bus passes:

**Hernandez Check Cashing**  
1458 Washington Ave.  
305-531-7319

**Mikols Liquors**  
211 71 St.  
305-865-1128

**Mount Sinai Hospital**  
4300 Alton Road.  
305-674-2812

**Popular Cash Express #11**  
506 Washington Ave.  
305-604-3550

**Popular Cash Express #13**  
1350 Washington Ave.  
305-672-4117

**Popular Cash Express #22**  
7345 Collins Ave.  
305-864-8660

**Lee Ann Drugs**  
955 Washington Ave.  
305-531-1256

**Zelicks Tobacco Co.**  
326 Lincoln Rd.  
305-538-1544

You can also buy a Metropass or tokens at the Transit Information Center on the second level of Government Center Metrorail station (downtown Miami), Monday - Friday, 7 a.m. - 6 p.m., except major holidays; and at the Civic Center Metrorail station the last five weekdays of each month and the first weekday of the following month, from 7:30 a.m. - 4:30 p.m. (closes from 12 noon - 1 p.m.) You can also buy tokens from change machines in all Metrorail stations. For additional information please call Miami-Dade County Customer Service at 305-770-3131, Monday through Friday, 8 a.m. to 5 p.m., email [transit@miamidade.gov](mailto:transit@miamidade.gov) or visit the Miami-Dade County website at [www.miamidade.gov](http://www.miamidade.gov).

**Golden Passport**

The Golden Passport Program provides a free bus pass, which includes free transportation on the Metrobus, Metrorail and the Metromover, to Miami-Dade County senior citizens. To be eligible, one must be 65 years or older, with an annual household income of \$20,000 or less. Those interested can apply:

Tuesday or Thursday  
from 9 a.m.- 12 p.m.

At the 6th Street Community Center  
833 6th Street, Miami Beach  
305-672-1704

Be sure to bring proof of income -W2 and Social Security benefit letter. It takes approximately two weeks for the application to be processed. For more information, call 305-884-7567, week-days, 8 a.m. to 5 p.m.

**Cable Television****Miami Beach Television**

Channel 20 is the City's government access television station and is available on the Miami Beach cable system. Tune in to Miami Beach Television (MBTV) and watch the City working for you as it televises City Commission meetings and other important public hearings, as well as City of Miami Beach job announcements and community affairs. This office provides all City departments with photographic and audio-visual support. The cable station also serves as a vehicle for the community calendar and special emergency announcements. MBTV is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7000, Ext. 6299  
Fax: 305-673-7254  
E-mail: [cityclerk@ci.miami-beach.fl.us](mailto:cityclerk@ci.miami-beach.fl.us)

**Miami-Dade Television**

Miami-Dade County also provides government access television on all cable systems throughout the County on channel 34. Miami-Dade Television (MDTV) carries County Commission meetings and important public hearings live, as well as a wide variety of public affairs programming. Consult MDTV in The Miami Herald television listings in the daily Living/Arts section for specific details and times. For more information please contact Miami-Dade County Communications Department at 305-375-2836.

**Cable Television Public Access**

Miami-Dade County and Dade County Public Schools fund project Cable Tap, a studio producing show, free of charge, for local non-profit organizations. Twelve half-hour taped programs air three times a week for three months throughout Miami-Dade County on cable television community education WLRN channels 36 and 37. For more information please call Cable Tap at 305-995-2112.

To file a complaint about your cable television service, please contact the City Clerk's Office at City Hall, 1700 Convention Center Drive, First Floor or call 305-673-7411. All technical problems and outages should be reported directly to Charter Communications at 305-861-8069 or visit their website at [www.chartercom.com](http://www.chartercom.com).

**Citizens' Academy**

The City of Miami Beach Neighborhood Leadership Academy is a civic and public information program designed for residents of Miami Beach. The Academy provides residents with the information and resources to become more knowledgeable members and participants in

our diverse community. The curriculum will include an overview of each department or division's responsibilities and the services they provide. In addition, the Academy affords city staff an opportunity to learn about our residents' needs as our customers and consumers of city services. To register or for additional information please contact the Neighborhood Services Department at City Hall, 1700 Convention Center Drive, Third Floor or via telephone at 305-673-7077. Residents are also able to register online at the City's website.

**City Clerk**

The City Clerk serves as the Official Secretary for the City Commission and the Miami Beach Redevelopment Agency. The Office of the City Clerk is responsible for:

- transcribing, distributing and maintaining records of all Commission and Agency meetings;
- publishing notices of proposed and adopted ordinances and emergency ordinances;
- maintaining a record of all City-owned property, including custody of all warranty deeds, easements, rights-of-way and abandonments;
- notifying appointees to City boards/committees and processing their annual financial disclosure forms;
- conducting City elections jointly with the Dade County Supervisor of Elections;
- attesting to contracts and legislation executed by the City;
- coordinating on a citywide basis, the retention, storage, retrieval and destruction of public records in accordance with the State of Florida Public Records laws;
- providing administrative support for the processing of Administrative Hearings, Code/Fire/License Special Master cases, and Nuisance Abatement Board cases;

- conducting information research for City staff; and
- overseeing Miami Beach Television (MBTV).

The City Clerk's Office is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-673-7411

TDD: 305-673-7218

Fax: 305-673-7254

E-mail: [cityclerk@ci.miami-beach.fl.us](mailto:cityclerk@ci.miami-beach.fl.us)

**Code Compliance**

Maintaining your neighborhood and community's quality of life is the primary responsibility of the City's Neighborhood Service Department Code Compliance Division. Code Compliance monitors residential and commercial districts for potential violations of the City Code and is responsible for ensuring compliance with the code of the City of Miami Beach. Common code violations include: zoning violations, minimum housing standards, property maintenance standards, noise ordinance, real estate signs, signs in right-of-way, all sign regulations, sidewalk cafes, occupational licenses, certificate of use, illegal vendors, regulations concerning the hours of construction, operating hours for nightclubs, bars, liquor stores; hours of sale of liquor, and marine regulations.

Code Compliance Division routinely works with residents of the City and responds to requests for service. Code compliance officers ensure all requests are tracked and investigated individually. When a property owner refuses to comply with a city notice, a violation is brought before a Special Master who may impose fines of up to \$1,000 per day if compliance is not attained. You are encouraged to report any potential



violations. Code compliance officers will work to ensure that violations are corrected promptly. The Division functions almost on a 24-hour basis. Code Compliance Division is located at City Hall, 1700 Convention Center Drive, Second Floor. To report a violation or for more information, please contact the City of Miami Beach Neighborhood Services Department Code Compliance Division at 305-673-7555.

Telephone (8:30 a.m. – 5:00 p.m.):  
305-673-7555  
After hours (After 5:00 p.m. & weekends):  
305-673-7900  
Fax: 305-673-7012  
E-mail: [alchildress@ci.miami-beach.fl.us](mailto:alchildress@ci.miami-beach.fl.us)

## Know the City Code

### Abandoned or Vacant Properties

The City makes every effort to ensure that neighborhoods are safe and enjoyable for all residents. Abandoned properties, if not properly maintained, can become an eyesore for the entire neighborhood and may pose safety concerns. Abandoned properties are those properties that are not maintained, left unprotected from the elements and/or left unsecured. Vacant under the City Code is defined as being without lawful tenant or lawful occupant or without a certificate of occupancy. Every owner of a vacant building, structure or lot shall keep the premises in clean and sanitary condition, including yards, lawns, courts, and driveways. The Code Compliance Division will seek compliance and have the property secured and maintained.

### Chain Link Fences

Chain link fences are prohibited in any front yard, or on any yard facing a street or waterway. However, the City of Miami Beach may permit fences made of other materials such as steel, metal,

aluminum, wood, concrete, or stone. For more information on obtaining a permit, please contact the Building Department at 305-673-7587 or the Planning and Zoning Department at 305-673-7550.

### Graffiti Eradication

Graffiti located on buildings, fences, or other structures shall be removed by the property owner or agent within fifteen days of receipt of a Notice of Violation from the Code Compliance Division. Failure to remove the graffiti within that time frame will allow the City to paint over the graffiti at the property owner's expense.

### Home-Based Businesses

The City's zoning ordinance allows some home-based businesses to operate in accordance with certain prescribed restrictions. Businesses must be conducted by telephone, computer or fax only. The City Code prohibits the parking of commercial vehicles in a single-family district. No business activity, such as the coming and going of customers or employees, is permitted in conjunction to a home-based business. There is a license fee to operate a home-based business and an occupational license must be also obtained for the specific type of business conducted. In order to apply for a home-based business license, you must have lived at the location for at least six (6) months. Occupational Licensing is located at City Hall, 1700 Convention Center Drive, First Floor.

Occupational Licensing  
Telephone: 305-673-7420  
TDD: 305-673-7214  
Fax: 305-673-7795

**Lawns, Yards, Sidewalks and Alleys**  
City Code requires that exterior premises

be maintained, and in a sanitary manner. Provisions of the code stipulate including front and back yards and the swale (grassy) area between the sidewalk and the edge of the street cannot be overgrown, hedges and other shrubs may not extend over the sidewalk, alley, or any other public right-of-way, and trash and debris should not be allowed to accumulate.

### Minimum Housing Standards

The City of Miami Beach Code established minimum standards governing the condition, occupancy and maintenance of all buildings and premises, defining the responsibilities and duties of owners, operators, agents and occupants of any building, in order to protect the public health, safety, and welfare of all the people of the City of Miami Beach. Failure to comply with a Notice of Violation with respect to the Minimum Housing Standards will result in the case being forwarded to the Special Master. The Special Master has authority to impose daily fines of up to \$1,500 to ensure compliance.

### Noise Ordinance

Code compliance officers respond to concerns dealing with excessive noise violations. When code compliance officers are not on duty, the Miami Beach Police Department will respond to the call based on the priority of calls at the time. Noise complaints should be made by calling the Police Department's non-emergency number (305-673-7900) after normal business or during normal business hours, Monday – Friday from 8:00 a.m. until 5:00 p.m., with the Code Compliance Division at 305-673-7555.

**Prohibited Use of Residential Property**  
Residents are reminded that single-family homes may only be used as single-family

detached dwellings, and therefore may not be leased for a period of less than six months or converted for multi-family use. A single-family home in a single family district rented out for a period of less than six months would be considered a hotel and would be in violation of the City Code. The Code further restricts more than three non-family members from residing in the same residence.

### Property Leasing/Subleasing

Zoning ordinances prohibit leasing of maids quarters, garages, or other portions of a property in a single-family residential district to anyone other than a family member. The leasing of a single-family residence, condominium, or apartment is restricted to a minimum of six (6) months. Single-family residences are restricted to having one kitchen. Fines up to \$5,000 have been imposed by the Special Master for homeowners found guilty of violating this provision of the zoning code.

### Property Maintenance

The City of Miami Beach Code requires that properties are properly painted and maintained, kept free of debris, overgrown grass and weeds, and free of graffiti throughout the city. Every property owner shall maintain their property to prevent them from become eyesores or from posing a safety concern for the community. The Code Compliance Division will take enforcement action to have the property maintained.

### Real Estate Signs

Real Estate signs advertising sale or rent of properties are not prohibited. However, a permit must be obtained from the City of Miami Beach, Occupational License Section, and the signs must meet color, size, and location

requirements. For information and to obtain a permit, contact the License Division, Finance Department, City Hall, First Floor. No signs may be placed on the public right-of-way (city property). If signs are observed on City property, the signs will be removed and a fine of \$73 for each sign will be imposed.

#### Right-of-Way Maintenance

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street, and to the center-line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs, and keeping the area free of trash and debris.

#### Satellite Dishes

Satellite dishes are allowed. However, permits must be obtained and the City of Miami Beach Planning and Building Departments must approve the location of the dish. Please see Building Department on Page 13 and Zoning Department on Page 60 for more information.

#### Street Vending and Performing

Street vending and street performing is permitted on Ocean Drive and Lincoln Road in designated areas. Special permits are available

for street vendors and/or performers by filing an application to the City Licensing Department. Non-profit vendors or street performers may submit an application on a quarterly basis to

participate in a lottery for those designated locations on Ocean Drive and Lincoln Road. For applications or further information, contact the Finance Department at 305-673-7466.

#### Community Development

The role of the Community Development Division is to help develop and maintain viable urban communities within Miami Beach by leveraging federal dollars for implementing housing and community development programs. By serving as a catalyst for community involvement, the division works with community-based organizations to create jobs, provide public services, create affordable homeownership opportunities, and improve the city's infrastructure. These efforts improve the quality of life for residents, stimulate economic vitality, and improve city infrastructure and other capital improvements. The division also designs and implements projects and monitors the use of federal funds for community development programs. The two programs administered by the division are the Community Development Block Grant (CDBG) Program and the Emergency Shelter Grants (ESG) Program. For more information please contact the Community Development Division at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7260  
TDD: 305-673-7217  
Fax: 305-673-7772

#### Complaints & Questions

The City of Miami Beach Information Service, is the easiest way to contact City Hall. Friendly bilingual operators will be happy to assist you with information, comments and even complaints. Customer service professionals are available at the City information booth on

the first floor of City Hall and by calling the information request line. Once a request or complaint is filed, the system assigns a tracking number and directs the request to the appropriate department, and tracks the incident electronically until resolved. The Information Center is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-604-CITY (2489)  
E-mail: michaelvita@ci.miami-beach.fl.us

#### Computer Access

Access city government from the comfort of your home and without having to pick-up the telephone. The City of Miami Beach website, [www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us), provides a wealth of information and interactive functions for residents, visitors and businesses alike. Our goal is to provide maximum access to City of Miami Beach government services and information. The following e-government services are available online, and there are many more to come: pay utility bills online, job opportunities with the City, request bid information and bid status, access the city code, apply for a Film Permit, download city forms, request a resident or visitors guide, Building Department - information and forms, pay parking tickets, register your homeowners association and submit a request for service or information. If you don't have access to a computer, just visit any of our public libraries for free Internet access. (See Libraries on Page 34)

Telephone: 305-673-7040  
Fax: 305-673-7049  
E-mail: infotech@ci.miami-beach.fl.us

#### Consumer Services

The Miami-Dade County Consumer Services Department provides assistance

to consumers through business regulation and licensing, educational programs, complaint mediation and consultation. The consumer hotline is available for all consumer-related complaints and information. The Consumer Services Department is located at 140 West Flagler Street, Ninth Floor, Miami, Florida 33130.

The Consumer Protection Division licenses and regulates the business practices of towing companies, motor vehicle repair shops and mechanics, water remetering, moving businesses, locksmiths, and cable companies.

The Division makes sure that citizens' rights are protected provided by business regulations and consumer protection laws. Inspectors conduct investigations and inspections, identify violations, and mediate consumer complaints. The Division also enforces consumer-related laws under Miami-Dade's Uniform Trade Standards Law; weights and measures for consumer commodities; packaging and labeling of food products; uniform meat identification; shelf life dating of perishable food products; the sale of Kosher food products; rental car business requirements; gasoline price signage; cash register price displays; check cashing establishment price signage; dry cleaning complaints; price gender discrimination; warnings on shopping carts; and the availability of baby diaper changing accommodations in certain new facilities.

The Consumer Hotline receives all consumer complaints and inquiries and provides general consumer advice.

Consumer Hotline: 305-375-3677  
Business Licensing: 305-375-4222  
TDD: 305-375-4177



Fax: 305-375-4120

E-mail: [consumer@co.miami-dade.fl.us](mailto:consumer@co.miami-dade.fl.us)

Website: [www.miamidade.gov](http://www.miamidade.gov)

Miami-Dade County also has the Consumer Advocate Office that takes legal action against violators of consumer protection laws based upon the investigative findings of their inspectors. The Consumer Advocate Office also conducts consumer educational programs, "How-to" workshops on the small claims court process and other events throughout the year. The Office is located at 140 West Flagler Street, Room 903, Miami, Florida 33130.

Consumer Advocate: 305-375-4199

The Passenger Transportation Regulatory Division regulates for-hire vehicles in Miami-Dade County. It licenses and inspects all taxis, limousines, passenger motor carries (including jitneys), non-emergency medical vehicle, special transportation service vehicles and private school buses. It also licenses the chauffeurs for these vehicles. The Division also regulates emergency ambulance services provided by private companies and public agencies. This Division is located at 140 West Flagler Street, Room 904, Miami, Florida 33130.

Regulatory Division: 305-375-2460

For-Hire Vehicle Inspection Station:

305-638-5786

Ambulance regulation: 305-375-4176,  
Ext. 854

## CONVENTION CENTER

MIAMI BEACH CONVENTION CENTER  
Spanning four city blocks in the heart of Miami Beach - only minutes from Miami International Airport and area hotels - adjacent to the fun and excitement of Lincoln Road, the Art Deco District, and

the Jackie Gleason Theater of Performing Arts. The Miami Beach Convention Center is the site of numerous conventions, trade shows, consumer shows, meetings, sporting, cultural and religious events throughout the year. It also plays host to the South Florida International Auto Show, Miami International Boat Show, Antique Show, Home Show, and other annual family-oriented events.

Expanded and renovated in 1990, bringing the capacity to 502,000 square feet of prime exhibit space, the Miami Beach Convention Center is designed and constructed in Miami Beach's signature Art Deco motif. Fully carpeted and tropically landscaped, this distinctive facility combines plush comfort with convenience and efficiency. The building houses four separate convention halls of approximately 125,000 square feet each under one roof, capable of acting independently or as one immense unit. Parking is available at the 800 space parking lot adjacent to the Convention Center, and the 2,000 space parking area one block away. For additional information, please contact the Miami Beach Convention Center, 1901 Convention Center Drive, Miami Beach, Florida 33139.

Phone: 305-673-7311

Fax: 305-673-7435

Ticket Sales: 305-673-7300

E-mail: [info@smgmb.com](mailto:info@smgmb.com) or

[comments@smgmb.com](mailto:comments@smgmb.com)

Website: [miamibeachconvention.com/](http://miamibeachconvention.com/)

## Cultural Affairs

### ArtsBeach 2ndThursdays

All the arts, all around the Beach, all in one night...for free!

Held on the second Thursday of every month from 6:00 p.m. to 9:00 p.m. in

various locations throughout the city, this free popular community series showcases the creative diversity of Miami Beach. The first hour features cultural activities for kids. For more information call 305-673-7500 or visit [www.2ndThursdays.com](http://www.2ndThursdays.com).

### ArtCenter/South Florida

The public is welcome to visit more than 50 outstanding artists at work in their studios and view professionally curated shows in the gallery, free of charge. The ArtCenter is located at 800 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-674-8278

Website: [www.artcentersofla.com](http://www.artcentersofla.com)

### Art in Public Places Program

The Art in Public Places Committee enhances the character of Miami Beach through the acquisition, installation and maintenance of public art. This program is funded through a 1.5 percent contribution from the construction or expansion of public buildings. For more information contact Jody Vargas, Public Art Coordinator, at 305-673-7577.

### Bass Museum Of Art

The Bass Museum of Art recently completed an exciting renovation and expansion designed by world renowned Japanese architect Arata Isozaki. In its first phase, the museum more than tripled its exhibition space, provided for on-site storage and loading dock and created extensive new amenities which include an outdoor sculpture terrace, museum cafe and courtyard, and museum shop. Residents and visitors from throughout the world will enjoy more extensive and varied works from permanent collections as well as loan exhibi-

tions of a scale and quality not presently seen in Miami. The new Bass Museum of Art is joined by a new rehearsal facility for the Miami City Ballet (designed by Arquitectonica) and a new Miami-Dade County regional library (designed by Robert A. M. Stern). Together the three will form the Collins Cultural Complex bounded by 21st and 23rd streets and Collins Avenue. The present library facility will be removed by 2002, so that historic Collins Park may be returned to an open space extending to the Atlantic Ocean, as was the original intent of the

Collins family, the donors of the land. The park will be the site of large sculpture installations and cultural activities planned jointly by the Bass Museum, Miami City Ballet and the Miami Beach Regional

Library. The library will have a special focus on the arts.

For information on becoming a member, the latest events or exhibits please Contact the Bass Museum of Art located at 2121 Park Avenue, Miami Beach, Florida 33139.

Telephone: 305-673-7530

Fax: 305-673-7062

Email: [info@bassmuseum.org](mailto:info@bassmuseum.org)

Website: [www.bassmuseum.org/](http://www.bassmuseum.org/)

### Colony Theatre

Within walking distance from the Miami Beach Convention Center, this renovated theater is the home to local performing arts organizations, Broadway productions and national film and television shows. The Colony Theatre is located in the heart of South Beach on Lincoln





Road at 1040 Lincoln Road, Miami Beach, Florida 33139.  
Telephone: 305-674-1026

### Cultural Arts Council

The Miami Beach Cultural Arts Council (CAC) supports excellence in artistic expression through grants, advocacy, and cultural tourism and marketing initiatives—including its free citywide monthly arts night, ArtsBeach 2nd Thursdays. The CAC grants funds to local not-for-profit arts groups and promotes Miami Beach worldwide as a cultural destination. The Miami Beach Cultural Arts Council is located at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Phone: 305-673-ARTS (2787)  
Fax: 305-673-7063  
Email: [council@artsbeach.com](mailto:council@artsbeach.com)  
Website: [www.ArtsBeach.com](http://www.ArtsBeach.com)

### Festival of the Arts

The Fine Arts Board and the Office of Arts, Culture & Entertainment produce the annual Miami Beach Festival of the Arts at Ocean Terrace each February. For highlights of last year's festival and information regarding the upcoming event please contact Jody Vargas, Fine Arts Board Staff, at 305-673-7577.

Telephone: 305-673-7577  
Fax: 305-673-7063  
E-mail: [ace@ci.miami-beach.fl.us](mailto:ace@ci.miami-beach.fl.us)

### Holocaust Memorial

This memorial is a tribute to the six million Jewish victims of Nazi terrorism before and during World War II. Around the monument, the walls of a tunnel-like passage chronicle the images of the death camps. Also features a photographic mural and a Memorial Wall with the names of victims. The memorial is



located at  
1933-45 Meridian  
Avenue,  
Miami Beach, Florida  
33139.

Telephone: 305-538-1663  
Website: [www.holocaustmmb.com](http://www.holocaustmmb.com)

### Jackie Gleason Theater of Performing Arts

The theater was named in memory of the late comedian, Jackie Gleason. "The Great One's" nationally televised show was staged at the facility from 1964 to 1971 when it was known as the Miami Beach Auditorium. A variety of performances are presented at The Gleason, including Broadway shows, ballet, opera and concerts. Watch your local newspaper for information on current shows and ticket prices or contact the Theater at 305-673-7300 or visit their website at [www.gleasontheater.com](http://www.gleasontheater.com). The Theater is also the site of the city's Walk of the Stars, featuring the hand and footprints of such notables as George Abbott, Sergio Franchi, Carol Channing, Leslie Uggams, Anthony Quinn, Andy Garcia, Arturo Sandoval and many others. The Jackie Gleason Theater has 2,705 seats using an orchestra and mezzanine seating plan with a flexible hydraulic orchestra pit. Additionally, there are three private rooms available to host catered events. Elegant, technically superior and acoustically sound, the Jackie Gleason Theater hosts a variety of events and attractions throughout the year. The theater has separate Box Office, concession and novelty stands and valet parking available. There is also a municipal parking lot directly across from the theater.

The Jackie Gleason Theater is located in the heart of the historic Art Deco District in Miami Beach. The theater is also walking distance to Lincoln Road shops, world-famous restaurants, shops, and colorful art galleries. The Theater is located at 1700 Washington Avenue, Miami Beach, Florida 33139. For complete directions or more information about events or shows please contact the Theater.

Miami Beach senior citizens and students may receive up to an 80 percent discount on prices. Tickets go on sale the third or fourth Monday of the month for next month's shows. Photo ID with proof of age, matriculation in school, and residency required. Miami Beach students may purchase remaining tickets on the following Tuesday for the same discount. School ID required.

Theater Box Office Hours:  
Monday - Friday, 10:00 a.m. - 5:30 p.m.  
Visa, Mastercard & American Express are accepted at the box office. Tickets are also available at all Ticketmaster outlets, Dade 305-358-5885, Broward 954-523-3309, Palm Beach 561-966-3309. (For additional information and special requests call 305-673-7300).

Telephone: 305-673-7300  
E-mail: [comments@smgmb.com](mailto:comments@smgmb.com)  
Website: [www.gleasontheater.com](http://www.gleasontheater.com)

### Jewish Museum of Florida (Sanford L. Ziff)

Housed in a beautifully restored synagogue built in 1936, the building has 80 stained-glass windows and Art Deco chandeliers. Enjoy the Time Line Wall of Jewish History, films and museum store. The core exhibit, MOSAIC: Jewish Life in Florida, depicts the Florida

Jewish experience since 1763 and features more than 500 photos and artifacts. The museum is located 301 Washington Avenue, Miami Beach Florida 33139.

Telephone: 305-672-5044  
Website: [www.jewishmuseum.com](http://www.jewishmuseum.com)

### Lincoln Theatre

Featuring original 1935 Streamline Moderne architecture, the Lincoln Theatre is home to the New World Symphony and presents national, international and local performing groups. The Theatre is located at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-673-3330  
Website: [www.nws.org](http://www.nws.org)

### Miami City Ballet

A world-class ballet company performing a repertoire of works by classical and contemporary choreographers. The ballet is located at the City's Collins Cultural Campus at 2200 Liberty Avenue, Miami Beach, Florida 33139.



Telephone: 305-532-4880  
Website: [www.miamicityballet.org](http://www.miamicityballet.org)

### Miami Design Preservation League & Art Deco Museum

The Art Deco Museum and Welcome Center shop are must see stops for all who want to experience the Art Deco Historic District, its design origins and

history. The Art Deco Museum offers an introductory video to Miami Beach's famed architecture, architectural tours, lecture and film pavilion, children's discovery area, interactive building database, and will be the future home of the Barbara Baer Capitman Archives and Study Center. Built in 1954 By Leonard Glasser, this Miami Modern Style building houses the Miami Design Preservation League's offices, Art Deco Weekend Festival offices, the Art Deco Museum and Art Deco Welcome Center within a 5,000 sq. ft. ocean front, park setting, in the epicenter of Miami Beach's Architectural Historic District.

Telephone: 305-672-2014  
Fax: 305-672-4319  
Email: [info@mdpl.org](mailto:info@mdpl.org)  
Website: [www.mdpl.org](http://www.mdpl.org)

#### New World Symphony

The local performance season includes a series of full-orchestra concerts, chamber music, family oriented concerts, open rehearsals, and free concerts. The New World Symphony is housed at the Lincoln Theatre at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-673-3330  
Website: [www.nws.org](http://www.nws.org)

#### The Wolfsonian/Florida International University

Located in the center of Miami Beach's Art Deco District, this state-of-the-art international museum and study center contains more than 70,000 American and European objects produced between 1885 and 1945. The Wolfsonian is located at 1001 Washington Avenue, Miami Beach, Florida 33139.

Telephone: 305-531-1011  
Website: [www.wolfsonian.org](http://www.wolfsonian.org)

### Employment

#### (Human Resources)

The City of Miami Beach employs nearly 1,800 people in over 300 classifications throughout the City. The widely diverse workforce performs various functions ranging from that of Mayor to summer recreation counselors. Employees find working for the City of Miami Beach both challenging and rewarding. Depending upon the position, employees may enjoy benefits including health, life and disability insurance, sick and vacation pay, attractive pension/retirement benefits and more.

The City's Human Resources Department coordinates all employment-related matters for the City. It is the starting point of any career with the City - all job applicants go through the Human Resources Department as part of the employment process. In addition, the department coordinates employee benefits, pensions and performs screening, interviews and background examinations for potential employees.

Human Resources is also responsible for many on-the-job training programs. Classes ranging from business writing to computer training are provided to City employees so they can perform their duties efficiently and effectively.

#### How to Apply

The first step in finding employment with the City of Miami Beach is to find out what positions are available. The City's website lists the available positions, job requirements and salaries. If you feel you meet the requirements, simply follow the instructions listed under each position and you may be on your way to a rewarding career in public service! You can also call the job hotline at 305-673-7777. The Human Resources

Department is located at City Hall, 1700 Convention Center Drive, Third Floor.

Each advertisement will specify whether you can submit a resume or application for the position you are interested in. Background testing is conducted on all successful applicants prior to employment.

Job Hotline: 305-672-7777  
Telephone: 305-673-7524  
TDD: 305-673-7213  
Fax: 305-673-7529  
Email: [humanresources@ci.miami-beach.fl.us](mailto:humanresources@ci.miami-beach.fl.us)

### Environmental Issues

The quality of life within the City of Miami Beach is closely linked to our environment. Water quality, whether its drinking water from the tap, a wave on the beach, a calm section of waterway on which you are rowing, or a puddle of rainwater that a child is splashing in, can greatly affect the way we live. Likewise, the air we breathe and the materials we come in contact with as we work, play, and live our lives affect our health and well-being. Even our ability to access our beaches, waterways and green-spaces to recreate enjoy and learn from contributes our quality of life.



The mission of the Environmental Resources Management Division is to preserve, protect, restore and enhance the environment of the City of Miami Beach through the management of regulatory compliance programs for the City's drinking water and stormwater

systems, pollutant storage tanks and maintenance facilities, implementation of natural resource protection programs and coastal resource management programs, waterway and shoreline restoration projects; and through the development of habitat restoration, urban greenspace creation, and public access enhancement projects.

The Environmental Resource Management Division routinely coordinates with Miami-Dade County's Department of Environmental Resource Management to maintain environmental standards throughout the City. For more information about any issues or programs or to report illegal dumping or other environmental problems, please contact the Environmental Resources Management Division located at City Hall, 1700 Convention Center Drive, Fourth Floor (Public Works Department).

Miami-Dade County Department of Environmental Resources Management manages, restores and protects Miami-Dade's environment, focusing on such issues as air, drinking water and surface water quality monitoring, manatee protection, beach renourishment and habitat restoration. The Department provides on-the-scene emergency response coordination for hazardous material and other incidents, regulates water and sewer utility companies, monitors industrial and commercial sources of air and water pollution, preserves tree resources and environmentally sensitive lands and enforces local, state and federal environmental standards. The Department of Environmental Resources Management is located at 33 S.W. 2nd Avenue, Miami, Florida 33130.

City of Miami Beach Environmental Resource Division

Telephone: 305-673-7230  
 Afterhours, weekends & holidays  
 305-673-7025  
 Fax: 305-673-7028  
 E-mail: brucehenderson@ci.miami-beach.fl.us

Miami-Dade County Department of  
 Environmental Resource Management

Telephone: 305-372-6789  
 24-Hour Environment Emergency  
 Hotline: 305-372-6955  
 Website: www.miamidade.gov

### Entertainment Industry

The City of Miami Beach is home to the Latin American headquarters of many multinational music, television and new media industries, as well as dozens of modeling agencies and production companies. If planning to open an entertainment office in the City, all of the applicable procedures to opening a business must be followed. The Economic Development Division's Entertainment Office is available to assist entertainment industry businesses with relocation needs. This office conducts an annual inventory and industry needs assessment, and also publishes the Miami Beach Office Market, an annual publication that profiles office building developments in the City. The Economic Development Division is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-604-2477  
 Fax: 305-673-7772  
 E-mail: dennislejva@ci.miami-beach.fl.us

### Fire Rescue Services

The Fire Department is responsible for fire suppression, emergency medical response, fire prevention and inspections, emergency preparedness for all catastrophes, and fire safety education. Emergency services are delivered from

four fire facilities strategically located to provide the best possible response times to citizens 24 hours per day throughout the year. Fire prevention, inspection services and plans review for new construction and major renovation are provided during the week through the Fire Prevention Division, with voluntary after hours and weekend services available. Public education is also provided for hurricane preparedness, training presentations, and evaluation of child safety seats, replacement, and installation.

The Miami Beach Fire Department (Administrative Office) is located at 2300 Pine Tree Drive  
 Miami Beach, Florida 33139.

Fire or Emergency Medical Service: 911  
 Fire Administration/Information:  
 305-673-7120  
 Fax: 305-673-7881  
 Rescue Administration: 305-673-7130  
 Fire Prevention: 305-673-7123  
 Fire Inspections/Plans Review:  
 305-673-7123  
 Public Education/Presentations:  
 305-673-7123  
 Child Safety Seat Inspection:  
 305-673-7123

**Fire Station 1**  
 305-673-7135  
 1051 Jefferson Avenue

**Fire Station 2**  
 305-673-7171  
 2300 Pinetree Drive

**Fire Station 3**  
 305-673-7179  
 5303 Collins Avenue

**Fire Station 4**  
 305-673-7136  
 6880 Indian Creek Drive

### Garbage/Trash Collection (Sanitation Services)

The Sanitation Division of the Public Works Department is responsible for the collection and disposal of residential garbage, trash and refuse generated at municipal buildings; the residential recycling program; sanitation inspections; street sweeping on public right-of-ways and collection and disposal of litter from public litter bins. Collection and disposal services for residential garbage, as well as residential recycling, are provided by BFI on a contractual basis to the City. The City provides mobile and manual street sweeping and litter control programs.

The Division maintains community involvement in the "Excuse Me, You Dropped Something!" campaign, which strives to educate residents and visitors of the importance of keeping the City in tip-top shape!

Contact the Sanitation Division for information on the disposal of garbage and refuse in residential areas, requirements for picking up garden/yard waste materials, disposal of discarded appliances, furniture, metals and junk, and designated refuse areas for private refuse containers at 140 MacArthur Causeway, Miami Beach, Florida 33139.

Telephone: 305-673-7616  
 Fax: 305-673-7627  
 BFI Customer Care Line: 305-633-2700  
 BFI Website: www.bfimiami.com

### Residential/Garbage Trash Collection

Material that results from general housekeeping and fits in your garbage can will be collected from the back or side yard two times per week. Regular residential garbage does not have to be placed on the swale, the area in front of

your home adjacent to the street. BFI will collect residential waste from back or side yard. Cans or bags cannot weigh more than 50 pounds. Please place all garbage in garbage bags inside your garbage can. Only material placed in the garbage can will be removed.

It is important to remember that you may not place your garbage out for collection more than 24 hours before your scheduled pick-up. If a scheduled pick-up is missed, please contact the Sanitation Division at 305-673-7616 before 5:00 p.m. in order to have it collected.

### Route Information Garbage/Trash

#### South Beach

(Biscayne Street to 41 Street, including islands)

Monday - Solid Waste Only

Thursday - Solid Waste and Yard Trash

#### Middle Beach

(41 Street to 67 Street)

Tuesday - Solid Waste Only

Friday - Solid Waste and Yard Trash

#### North Beach

(67 Street to 87 Terrace)

Wednesday - Solid Waste Only

Saturday - Solid Waste and Yard Trash

Garbage will not be collected on Thanksgiving Day, Christmas Day and Independence Day (July 4). Collection will resume on your next scheduled pick-up day.

### Yard Waste

This is material resulting from yard maintenance including tree and shrub trimmings, grass clippings and palm fronds. All material must be placed in a container or bundled and weigh less than 50 pounds. It cannot exceed four (4) feet in length or four (4) inches in diameter. This material must be placed



at the curb no earlier than 24 hours prior to your second pickup day. Gardeners must remove yard waste immediately following the work performed and properly dispose of the yard material.

### Illegal Disposal

All residents should be advised that under the City of Miami Beach Code, the illegal disposal of garden trash, tree and shrubbery trash, and special handling trash is a violation of the city code, and may result in the issuance of citations. Violators caught illegally dumping will be billed for all fines, trash/waste removal charges including labor, equipment and dumping fees, and an administrative charge. Interest will accrue at 10% per annum until paid as provided by the City Code. Unpaid charges may result in a lien placed on your property.

### Bulky Waste

Each residence is entitled to four, free on-call bulky waste collections (pick-ups) per calendar year. You may set at the curb any of the items listed in the next column. One bulky waste pick-up is equal to twenty-five (25) cubic yards. You may use more than one of your pick-ups at a single time. Twenty-five (25) cubic yards would look like twenty-five (25) washing machines either in a single row or twelve (12) washing machines stacked two high. Once a resident has used up all four bulky waste pick-ups, additional pick-ups may be scheduled at \$20 per cubic yard. This is called a "Special" pick-up and can be scheduled the same way you schedule a Bulky Waste pickup.

Bulky waste can be any of the following materials: large cuttings of bushes or tree limbs, which are a part of normal

yard maintenance, which cannot be placed in a container or bundled. They cannot exceed six (6) feet in length. White goods such as discarded ranges, water heaters and other similar domestic appliances, remodeling and home repair trash from self-performed improvement project including carpeting (cut to lengths of 6 feet or less), dry wall and lumber not exceeding five feet in length or 40 pounds, furniture such as sofas, chairs and mattresses.

Bulky waste does NOT include: (1) Debris resulting from tree removal, land clearing and building demolition. (2) Automobiles and automotive components, boats, tires, batteries, biological wastes. (3) Any debris resulting from work done by a contractor.

Remember to call BFI first to schedule an appointment before you set any bulky waste at the curb. By setting your bulky waste out the night before your scheduled pick-up, the City will remain clean and neat. We all want to keep Miami Beach clean! You simply call BFI's Customer Care Line to schedule your pick-up within seven working days; your items will be picked up on the day of your appointment. The Customer Care Line can be reached at 305-633-2700.

### Recycling

Recyclables are collected every Wednesday from your curbside. Newspapers, cardboard and other paper products should be placed in the blue bins. The green bins are for clear glass food and beverage containers; aluminum and metal food and beverage cans; and plastic containers. Please leave these green and blue bins at your curbside by 7:00 a.m. To order these blue and green bins please contact BFI at 305-638-3800. It may take up to

three (3) weeks for delivery therefore, please use brown bags until your bins are received.

**Community Trash and Recycling Center**  
The Community Trash and Recycling Center (TRC) is located at 2800 Meridian Avenue. It is open from 7:00 a.m. to 5:00 p.m., Monday through Saturday. The T&R Center is open so residents may bring yard trash, household furniture, white goods and debris from self-performed home remodeling projects. There will be no charge to residents arriving in a car, pick-up truck or SUV. Vans or trailers will be charged \$10.00 per cubic yard. Please show identification that indicates you are a Miami Beach resident.

### How to Report Illegal Dumping

To report illegal dumping in your neighborhood, contact the Sanitation Division at 305-673-7616, Monday through Friday between 8:00 a.m. and 5:00 p.m., or after hours, weekends and holidays the Public Works Service Center at 305-673-7625

### Housing Programs

The Housing Division of the Neighborhood Services Department has developed and established a variety of programs to upgrade the housing stock of the city and to provide quality affordable housing. The programs have been designed to address the specific needs of Miami Beach as an urban island with emphasis on rehabilitation and the preservation of the historic character of neighborhoods. The City operates these programs in collaboration with community-based organizations, community development corporations, not-for-profit organizations, and for-profit housing providers. The services are provided citywide utilizing funding from the U.S. Department of Housing

and Urban Development (U.S. HUD) through the Community Development Block Grant (CDBG) and the HOME Investment Partnerships (HOME) Program, as well as funding from the State of Florida through the State Housing Initiatives Partnership (SHIP) program. The Housing Division is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7260

TDD: 305-673-7217

Fax: 305-673-7772

Email: [miguelldelcampillo@ci.miami-beach.fl.us](mailto:miguelldelcampillo@ci.miami-beach.fl.us)

### Multi-Family Housing Rehabilitation Program

The Multi-Family Housing Rehabilitation Program provides matching grants to property owners for the rehabilitation of multi-family buildings in Miami Beach. The City matches up to 50 percent of the rehabilitation costs. After completion of the rehabilitation, 51 percent of the units are maintained as affordable rental units for a period of five (5) years. For additional information and a copy of the guidelines for the program, please contact the Housing Division at 305-673-7260.

### Owner Occupied Housing Rehabilitation Program

The Owner Occupied Housing Rehabilitation Program provides assistance to income-eligible homeowners to rehabilitate their homes. Eligible participants must reside in their homes. For additional information and a copy of the guidelines for the program, please contact the Miami Beach Community Development Corporation ([linkwww.miamibeachcdc.org](http://linkwww.miamibeachcdc.org)) at (305) 583-0090.

### HOME Program: Acquisition and Rehabilitation Initiatives

The City publishes an annual Notice of Funding Availability (NOFA) for the HOME Investment Partnerships (HOME) Program. Funds may be utilized for acquisition and/or rehabilitation of multi-family buildings to provide affordable rental units or home ownership opportunities. For additional information, please contact the Housing Division at 305-673-7260.

### Ship Program

The City publishes an annual Notice of Funding Availability (NOFA) for the State Housing Initiatives Partnership (SHIP) Program. Funds may be utilized for the rehabilitation of units being acquired in conjunction with a home ownership assistance program. For additional information, please contact the Housing Division at 305-673-7260.

### Home Buyer Assistance Program

The Home Buyer Assistance Program provides assistance to income-eligible homebuyers in the form of silent mortgages, down payment and closing costs assistance, and home ownership counseling. The program also provides assistance for the rehabilitation of the units being acquired. For additional information and a brochure of the program, please contact the Miami Beach Community Development Corporation ([miami-beachcdc.org](http://miami-beachcdc.org)) at 305-583-0090.

### Fair Housing

The Housing Opportunities Project for Excellence (H.O.P.E.), Inc. implements a fair housing educational campaign in close cooperation with the City. Annually, HOPE conducts nine fair housing education outreach workshops for housing providers, community groups, and residents. For additional

information on fair housing issues, please contact the Housing Division at 305-673-7260.

### The Housing Authority of the City of Miami Beach

The Housing Authority of the City of Miami Beach is an independent authority that assists low-income persons to receive financial assistance through the private housing market and a variety of affordable housing programs. The most well known program is Section 8 rental assistance, designed to assist very low-income and low-income families with rental payments. For more information on Section 8 or any of the Housing Authority's programs, please contact them at 200 Alton Road, Miami Beach, Florida 33139.

Telephone: 305-532-6401

Facsimile: 305-674-8001

E-mail: [ed@mbha.org](mailto:ed@mbha.org)

### Hurricane Preparation

Plan Now In Case of A Hurricane  
Hurricane season runs from June 1 through November 30, each year.

The City of Miami Beach urges everyone to be prepared to evacuate Miami Beach as soon as an evacuation order is issued. Once an evacuation order is given Police and Fire persons will not provide service. Miami Beach is an evacuation zone in all categories of hurricanes (1 – 5). Here are some tips to follow before, during an evacuation, and after a hurricane.

### Before a Hurricane

**Special Needs Registration**  
Residents that require special care and/or special transportation need to register with the Miami-Dade County Emergency Evacuation Assistance

Program immediately. The number is 305-513-7700, 305-468-5402 TDD (hearing impaired) or via the Internet at <http://www.co.miami-dade.fl.us/oem/>.

### Inspect Your Home

Inspect your roof for proper overflow drainage, especially on flat roofs. Make sure that all drains are clear of debris. Check for loose rain gutters and drain spouts. Remove all debris, leaves, toys, patio furniture, etc. from drains. Trim tree limbs and dead wood. If trimming near power lines, call FPL to turn your power off first. FPL will also trim around their lines to prevent power outages. Check your shutters. Do a dry run especially if you bought a new house or new shutters. It is important to remember to remove any loose debris from your property.

### Have a Family Disaster Plan

In the event of a disaster, you should plan in advance where you will stay, how you will get there and what supplies you will take. Consider the needs of elderly family members and pets. Do not leave pets alone at home.

### Prepare a Hurricane Kit

As part of your disaster plan, you should also have an emergency supply kit ready before an emergency strikes. When you return to the City, you may not have electricity or water for up to two weeks. The kit should include the following: battery-operated radio, flashlights, extra batteries, manual can opener, matches or lighter, a two-week, non-perishable food supply, extra prescription medicines, baby diapers and incontinent pads (if applicable), first-aid kit, toiletries, plastic garbage bags, paper plates and napkins, disposable eating utensils, emergency cooking facilities, a lantern, fuel (preferably stored in an approved metal container outside your home), a

fire extinguisher, bleach (without lemon or any other additives), water purification tablets, and mosquito/insect repellent.

### Evacuation

As soon as there is an evacuation order from the state, county and city, the City of Miami Beach will begin evacuation procedures. The City has designated evacuation pick-up sites throughout the City where Miami-Dade Transit Authority (MDTA) buses will provide transportation to mainland Red Cross hurricane shelters. There are no hurricane shelters in the City of Miami Beach. Both tidal surges and winds can bring extensive damage to buildings and roads on Miami Beach, endangering the lives of thousands. All residents must leave when an evacuation order is given.

It is advised that you begin evacuation procedures before an evacuation order is given. This will allow you more time to calmly get off of the island to a home of a friend or relative that is not in an evacuation zone. Please remember to take with you an emergency suitcase of essential hurricane supplies, such as identification (driver's license and utility bill with your Miami Beach address) for re-entry and prescription medicine. Red Cross shelters will not open until an evacuation order is given and spaces are limited. Pets are prohibited at shelters.

### • Hurricane Watch

If Miami-Dade County is placed under a Hurricane Watch, a hurricane may strike within 24 – 48 hours. You should take appropriate precautions immediately.

### • Hurricane Warning

Please plan to evacuate. When a Hurricane Warning is issued, a hurri-

cane is expected to strike within 24 hours, and you must plan to leave.

- Miami Beach Municipal Parking Garages Will Open for Residential Parking. The City will open all its municipal parking garages for residential parking free of charge, as available, during a state of emergency. However, the elevators will not be operational. For more information, call the Parking Department at 305-673-7505.

#### During a Hurricane

- Response to Emergency Calls cease at the arrival of tropical storm force winds
- The City of Miami Beach's Fire, Rescue and Police crews will cease emergency operations during an impending hurricane when the winds reach Tropical Storm force (i.e. 40 mph). Following a hurricane, emergency calls will be very limited due to flooding, down power lines, street access, and limited personnel.

#### After a Hurricane

- Re-Entering the City  
After the order for reoccupation to the City has been given, you may have to provide proof of residency (driver's license and/or utility bill with current Miami Beach address) to roadblock officials to re-enter Miami Beach. Listen to the local media for possible road closures.
- Free Stash Sites  
There will be two stash sites opened to take hurricane debris: Dickens and 72nd Street across from North Shore Park and the Convention Center Parking Lot, located between 19th and 18th streets across from the Convention Center.
- Disaster Information Resource Center  
In the event that all communications

fail after a hurricane, Miami Beach Senior High School will be set up as a location to obtain information and resources in person. Miami Beach High School is located at 2231 Prairie Avenue, Miami Beach, Florida 33139.

#### Important Phone Numbers

City of Miami Beach Hurricane Hotline  
305-673-7222 (Activated upon issuance of Hurricane Warning)

Miami-Dade County Answer Center  
305-468-5900  
(Rumor Control and Shelter Information)  
TDD 305-468-5402

Office of Emergency Management  
305-468-5400

City of Miami Beach Fire Department  
305-673-7123  
(Hurricane and Fire Safety Education)

Miami Beach Police Department  
305-673-7900

Miami-Dade Emergency Evacuation Assistance: 305-513-7700  
TDD 305-468-5402

American Red Cross: 305-644-1200

Federal Emergency Management Agency (FEMA): 800-462-9029

#### Landscape Maintenance

The Parks and Landscape Maintenance Division of the Parks and Recreation Department establishes and maintains landscaped and urban-forested areas and grounds around the City's buildings, support facilities, roadways, right-of-ways, medians and parks. Included in this maintenance function are four (4) fire stations, three (3) libraries, City Hall, 27 blocks of boardwalk, eight (8) blocks of Lincoln Road, Alton Road, Arthur Godfrey Road and 31 parks.

Also included is the management of contracted maintenance for the

MacArthur and Julia Tuttle Causeways, Palm/Hibiscus Island Park and medians, Star Island median, 41 Street, Alton-Indian Creek, Calais Drive streetscape and Allison Island median along with several other sites. Maintaining an acceptable level of service requires continual upkeep through mowing, trimming, pruning, weeding, controlling infestations, fertilizing, removing litter, repairing and replacing sprinkler systems, propagating flowers and plant materials in a city nursery, planting and watering plants and flowers, while adhering to standard horticultural and arboricultural industry practices.

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street, and to the center-line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs, and keeping the area free of trash and debris.

For information and requests for service regarding all tree care and other city property landscape issues please contact the Parks and Recreation Landscape Division located at 2100 Meridian Avenue, Miami Beach, Florida 33139.

Telephone: 305-673-7720  
Fax: 305-673-7074

#### Legal Assistance

The Florida Bar wants to make legal services readily available to individuals and families who need a lawyer. The Florida Bar Lawyer Referral Service and local bar association lawyer referral services make it easy for you to contact a lawyer to handle your particular type of legal problem. You will receive a half-

hour low cost consultation. The Lawyer Referral Service also has established Low Fee, Elderly, AIDS Law and Disability Law panels for clients in need. The Florida Bar Lawyer Referral Service is available at 1-800-342-8011 or via the Internet at [www.flabar.org/newflabar/consumerservices/](http://www.flabar.org/newflabar/consumerservices/).

If you cannot afford an attorney's services, contact Legal Services of Greater Miami. Legal Services of Greater Miami handles a variety of civil legal cases including housing, family support, employment and job training matters, family violence and Medicaid benefit problems, discrimination cases, private landlord tenant matters as well as educational seminars and referral services. The Miami Beach branch is located in the South Shore Community Center, 833 Sixth Street. The telephone number is 305-672-2004. For referral to an attorney, call 305-579-5733 between the hours of 9:30 a.m. and noon or 1:30 p.m. and 4 p.m., Monday through Friday.

#### Libraries

Miami Beach branch libraries are part of the Miami-Dade County Public Library System. Library cards are issued at all of the Beach branches and are valid at any library in the County system. The card gives users access to the special services, which include: "talking books" for the blind or other physically handicapped individuals, "L.E.A.D." (literacy tutoring for adults) and "65+ Club" which provides books by mail for homebound elderly or handicapped persons. Cards may also be used to check out framed artworks, audio-tapes and phonograph records. The Miami Beach branches of the Miami-Dade County Public Library System pres-





ent a variety of programs each month. For information on the presentations and activity schedule, contact each branch directly.

You can apply online for a library card, as well as access a variety of services at the Miami-Dade Public Library System website at [www.mdpls.org](http://www.mdpls.org).

**Main Library Branch**  
2100 Collins Avenue,  
Miami Beach, Florida 33139  
Telephone: 305-535-4219  
TDD (Hearing Impaired): 305-535-4221  
Hours: Monday & Wednesday 10:00 a.m. to 8:00 p.m.  
Tuesdays, Thursdays & Fridays and Saturdays 10:00 a.m. to 5:30 p.m.  
Closed Sundays

Construction on the new regional library is estimated to commence in Summer 2002 and will be located at 227 22nd Street. The present library facility will be removed when the new facility is complete so that historic Collins Park may be returned to an open space extending to the Atlantic Ocean.

**North Shore Branch**  
7501 Collins Avenue,  
Miami Beach, Florida 33141  
Telephone: 305-673-7539  
Hours: Mondays, Tuesdays, Thursdays & Saturdays 9:00 a.m. to 5:30 p.m.  
Wednesdays 12:00 p.m. to 8:30 p.m.  
Fridays and Sundays closed

**South Shore Branch**  
255 Washington Avenue,  
Miami Beach, Florida 33139  
Telephone:  
305-673-7541  
Hours: Monday through Friday, 10:00 a.m. to 1:00 p.m. & 2:00 p.m. to 5:15 p.m. Saturdays & Sundays closed

## Licenses

### Certificate of Use & Occupational Licensing

All business owners are required to obtain both a City of Miami Beach Certificate of Use and an Occupational License to operate a business within the City. Any past due balance must be paid before a license is issued. Operating a business without a license is prohibited. A Miami-Dade County Occupational License must also be obtained.

A Certificate of Use (C.U.) is a pre-requisite to the issuance of a City of Miami Beach Occupational License. The C.U. fee must be submitted at the time of application and each year thereafter by May 31. Inspections by the Building Department, Fire Department, Planning Department, and others, must occur following the submission of an application. Applications must be submitted in person at City Hall, Licensing Office, 1700 Convention Center Drive, First Floor. Upon approval of your C.U., you will be eligible to obtain an Occupational License. Occupational License applicants may be required to submit certain documents, including, but not limited to: State License, Articles of Incorporation, Proof of Insurance, Bonds, Recorded Deeds, Lease.

The Occupational License year begins October 1 and expires September 30. Fee collections for new businesses are prorated as follows: October 1 to April 30, full-year fee; May 1 – June 30, half-year fee; and July 1 – September 30, quarter-year fee. For more information, call the Finance Department's Licensing Division, 1700 Convention Center Drive, First Floor, Miami Beach, Florida 33139.

Hours of Operation are Monday through Friday: To apply or pay for a license;

8:30 a.m. to 4:30 p.m. General Office:  
8:30 a.m. to 5:00 p.m.

Telephone: 305-673-7420  
or 305-673-7590  
TDD: 305-673-7214  
Fax: 305-673-7795  
Email: [jorgemontes@ci.miami-beach.fl.us](mailto:jorgemontes@ci.miami-beach.fl.us)

### Driver's License

A driver license is required to operate any motor vehicle. Most Department of Motor Vehicle office hours are 7 a.m. to 6 p.m. Tuesday through Friday. As a result, offices are busier on Tuesdays and after 5 p.m. Some offices located in Miami are open Monday through Thursday, 7 a.m. to 6 p.m. Appointments are provided at all full service offices. Appointments are recommended. Driver License renewals are also available online.

A hearing, vision, road signs, road rules, and driving tests are given at the driver license offices and may or may not be required for the license or identification card you are seeking. During the driving test, the examiner will observe your ability to control the vehicle and how well you obey traffic laws. Driver license handbooks, motorcycle handbooks and commercial driver license handbooks are available for your use from your local driver license offices and available online. There is no charge for the handbooks and may be returned for re-use.

Note: Customers applying for a commercial driver license should consider that the commercial driver license is a professional license with more testing requirements than other licenses. If you wish to apply for a commercial driver license, please obtain a study manual before testing.

There are several driver license offices located throughout the county. The closest one to the City of Miami Beach is found at 17086 Collins Avenue, Sunny Isles Beach, Florida 33160.

Hours of Operation:  
Monday through Thursday 7am-6pm  
Telephone: 305-229-6333.  
Website: [www.hsmv.state.fl.us](http://www.hsmv.state.fl.us)

### Hunting and Fishing Licenses

To hunt or fish in Miami-Dade County you are required to purchase a license in cash and renew it every year. The license you will need depends on the length of time you need it and the type of hunting or fishing you want to do. To obtain a license, contact the Miami-Dade County Finance Department Tax Collector Division at 140 W. Flagler Street, First



Floor, Miami, Florida 33130  
Telephone: 305-375-3591 or Purchase on-line at [www.floridaconservation.org/license.html](http://www.floridaconservation.org/license.html).

### Marriage License

Obtaining a marriage license is as easy as running down to our local district court house. You can apply for the license no more than 59 days before your wedding date. You will need to bring along \$88.50 (payable in cash, VISA or MasterCard.) The Marriage License Division of each court is open Monday through Friday, from 8:30 a.m. to 4:30 p.m. Marriage Licenses can be obtained from any of the Miami-Dade Courts.

**Miami Beach District Court**  
1130 Washington Avenue, Room 224  
Miami Beach, Florida 33139  
Telephone: 305-275-1155







## Markets

### Lincoln Road Farmer's Market

This open-air market on Miami Beach's famed Lincoln Road is filled with flowers, plants, and vegetables. The market takes place every Sunday.

### Antiques And Collectibles Market

The Antiques and Collectibles Market extends over four blocks on Lincoln Road's 50's style mall and contains the best mix of antiques, memorabilia, and collectibles. The market takes place every second (2) and fourth (4) Sunday from October to May.

### Española Way Weekend Festival

This open-air market is filled with arts, crafts and live music and takes place every Saturday and Sunday in Miami

Beach's quaint Española Way.

### North Beach Market

The North Beach Market is an open-air market where vendors sell fruits, vegetables, flowers and crafts. The market takes place

every Sunday at 71st Street and Rue Vendome in North Beach.

For additional information on any of the markets taking place in the City of Miami Beach, please contact the Special Events Office at 305-673-7577 or at [ace@ci.miami-beach.fl.us](mailto:ace@ci.miami-beach.fl.us).

## Media Relations

### Be "In the Know"

The Media Relations Office is the link between the City of Miami Beach government, the public and the media. It is the communications arm of the City Administration. As the main artery to communications for the City, the Media

Relations Office acts as the catalyst for information to local, national and international media.

The Office produces press releases, newsletters and collateral material. When breaking news happens or when city officials are needed for comment, please contact the Media Relations Office.

Telephone: 305-673-7575

TDD: 305-673-7212

Fax: 305-673-7229

E-mail: [pio@ci.miami-beach.fl.us](mailto:pio@ci.miami-beach.fl.us)

## Mosquito Control

The Mosquito Control Division of the Miami-Dade County Public Works Department manages the countywide mosquito control program. Truck-mounted foggers are used at night and in the early morning hours to control mosquito populations. Fogging activity is most prevalent in low-lying, mosquito-prone areas and during the months of late summer and early fall when mosquito populations are at their peak here in South Florida. More information on the Miami-Dade County Mosquito Control Program and fogging routes and schedules may be obtained by contacting the Mosquito Control Division located at 8901 N.W. 58 Street, Miami, Florida 33178.

The City's Code Compliance officers will respond to complaints regarding the presence of mosquito breeding hazards created by the failure to properly maintain a residential or commercial property. To request an inspection, contact the Code Compliance Division.



Miami-Dade County  
Mosquito Control Division  
Telephone: 305-592-1186  
City of Miami Beach Code  
Compliance Division  
Telephone: 305-673-7555  
Fax: 305-673-7012  
E-mail: [alchildress@ci.Miami-beach.fl.us](mailto:alchildress@ci.Miami-beach.fl.us)

## Neighborhood Improvements (Capital Improvements)

The 1999 voter approval of a \$92 Million General Obligation Bond Issue, coupled with the adoption of the City's Stormwater Masterplan and other funded public improvements, has enabled the City of Miami Beach to embark on an unprecedented amount of much needed above ground and infrastructure improvements, as well as renovations to each of our city parks, golf courses and two fire stations. Virtually every neighborhood of the City will be enhanced through this "Planned Progress" approach. The work, which will all be coordinated by the newly created Capital Improvement Projects (CIP) Office, will be carefully planned, designed and managed resulting in projects with a minimum of inconvenience to our residents and visitors and optimal results throughout our beautiful city.

The CIP Office is making every effort to communicate with each affected neighborhood during the planning, design and construction phases of these projects. For more information about the "Planned Progress" for your neighborhood, please contact the Community Information Manager.

Telephone: 305 673-7010  
Website: [www.cmbprojects.com](http://www.cmbprojects.com)

## Outreach Services

As a branch of the Neighborhood

Services Department, the Community Resource & Outreach Division works closely with the City's operational service departments to coordinate and enhance delivery of City services in a manner that is responsive to the specific needs and requests of neighborhoods throughout the City. By reaching out to and interacting with homeowners, condominium associations, civic groups, residents, business owners and other internal city departments, the Division's Community Resource Coordinators provide responsible, timely and results-oriented customer service. Working together with the community, the Coordinators identify needs, conceive and implement solutions, and develop, facilitate and implement new public and/or private enhancement programs. The Community Resource and Outreach Division is located at City Hall, 1700 Convention Center Drive, Fourth Floor.

Telephone: 305-673-7580

Fax: 305-604-2498

E-mail: [lynnbernstein@ci.miamibeach.fl.us](mailto:lynnbernstein@ci.miamibeach.fl.us)

## Parking

The City of Miami Beach Parking Department handles on-street (curbside) and off-street (garages and surface lot) parking throughout the City. Through metered lots, on-street parking, residential restricted permit programs and other innovative methods, the parking department strives to reduce traffic congestion on city streets - as well as to provide residents and visitors alike with the convenience of nearby access to their vehicles.

The City has over 12,400 parking spaces, 61 surface parking lots and five parking garages (with new garages currently under construction). If you have any questions, please call the parking hotline at 305-673-PARK.



## Parking Decals

### Handicapped and Baby Stroller

Parking permits for handicap parking can be obtained from any Tax Collector or tag agent's office. Baby stroller parking permits can be obtained from any Team Metro office. The application form must be completed by the applicant and certified by an authorized medical practitioner or agency. The closest tag agency to City of Miami Beach City Hall is located at 800 71st Street, Miami Beach, Florida 33141.

Miami Beach Tag Agency:

305-868-5365

Baby Stroller Parking Permit:

305-375-4845

Disabled Parking Permit:

305-375-3591

### Residential Permits

The City of Miami Beach, in an effort to provide residents with adequate parking for personal vehicles, has established residential parking zones in several areas of the City. To park in these zones during restricted hours, vehicles must display a residential parking decal. Residential zones are tow-away zones for those vehicles without the proper decal. They are strictly enforced and each zone is clearly marked with street signs.

The zone on your permit must match the zone on the Residential Permit Parking sign in order for you to park there. The permit DOES NOT exempt you from any posted parking regulations, yellow safety zones, obstructing sidewalks, nor does it guarantee you a parking space. All posted and public safety regulations must be observed, including restrictions for parking meters. The permit is not transferable from vehicle to vehicle. The permit can ONLY be used on the vehicle it is issued to and

MUST BE PERMANENTLY AFFIXED to your front windshield, lower corner, driver's side. If you change vehicles or your license plate, you must apply for a replacement permit and return the old permit. In the case of a stolen permit, you must provide the Parking Department with a police report for the stolen vehicle.

The fee for a replacement or stolen permit is \$7.50. Replacement of the permit will require presentation of a government issued photo identification, a police report, if applicable, the old permit and verification in the Residential Parking Program Computer System that you were a valid decal holder.

To obtain a residential parking permit, a Miami Beach resident would need a driver's license, valid vehicle registration in your name, and a bill with your name and Miami Beach address dated within the last 30 days. If you recently moved to the City, we will accept a lease if it is dated within 30 days and signed by you and your landlord. For more information about Residential Parking Zones, please contact the City of Miami Beach Parking Department at 305-673-PARK (7275).

### Commercial Permits

To purchase a business parking permit first call the Parking Department to see if there is availability at the parking facility in which you are interested. If there are no spaces, you may be accommodated at the nearest available facility and your name can be added to our waiting list for your facility of choice. If spaces are available, then you would need to come in person and bring your driver's license and your valid vehicle registration to purchase the permit. The permit costs \$63.90 (includes sales tax)

per month and you can buy your permit up to one year in advance.

### Parking Garages Rates

7 Street Garage

210 7 Street

\$1.00 per hour \$14.00 max 24 hours

\$10.00 flat rate Friday 9pm - Saturday

5am \$10.00 flat rate Saturday 9pm.-

Sunday 5am \$10.00 flat rate Sunday

9pm - Monday 5am

17 Street Garage

640 17 Street

\$1.00 per hour \$8.00 max 24 hours

\$5.00 flat rate special events

13 Street Garage

1301 Collins Avenue

\$6.00 flat rate 12:01a.m.

Monday-Friday noon \$8.00 flat rate

noon Friday-12:00 midnight Sunday

12 Street Garage

1100 Washington Avenue

\$2.00 flat under two hours Monday-

Friday \$6.00 flat rate 12:01am Monday-

Friday noon \$8.00 flat rate noon Friday-

12:00 midnight Sunday

42 Street

\$1.00 per hour \$8:00 max 24 hours

400 42 Street

### Parking Meters

Electronic parking meters are available throughout the City, both on-street and at surface lots. Parking meter rates and hours of operation (enforcement) are as follows:

South of Dade Blvd/23rd Street

\$1.00 per hour 9:00 a.m. to

Midnight/seven days (including weekends and holidays)

North of Dade Blvd./23rd Street

\$1.00/\$0.50 per hour 8:00 a.m. to 6:00

p.m./seven days (including weekends and holidays)

If you received a ticket and you believe that the meter was broken, bring it to the Parking Department within 15 days of issuance. If you did not get a ticket, but just wanted to report a broken meter, call the Parking Department at 305-673-7555 with the meter number located right on the meter pole.

### Parking Meter

#### "Smart" (Debit) Cards

The Easiest Way to Park & Ride - Smartcards can be used at all Miami Beach municipal parking meters and on the Electrowave. Parking Meter Cards are prepaid parking cards that are used on our parking meters and on the Electrowave instead of coins. They will only work on City of Miami Beach parking meters. Smartcards can be recycled and recharged. We accept the cards back when they have a zero balance and then recycle them for future sales. Customers can always buy another card.

Smartcards can be purchased at City Hall, Parking Department, Chamber of Commerce, News Cafe, Van Dyke, The Wolfsonian and other locations. The Parking Department only accepts cash payment for the parking cards. Please call 305-673-7505 for a list of current vendors.

### Parking Tickets

Need to find out where to pay your parking ticket? There are several locations listed on the back of each parking citation. The closest one to Miami Beach City Hall is located at 1130 Washington Avenue, Second Floor. You can also pay by credit card by having your citation number and calling 305-275-1133 or you may pay on-line at

<http://www.miamidade.gov/parkingticket/> using Visa or MasterCard.

The City of Miami Beach Parking Department only reviews citations issued for two types of violations: broken meters or citations that deal with residential/municipal (restricted parking) permits. If you feel that you were erroneously cited and it is one of the types of citations the City reviews, then bring the citation to the Parking Department within 15 days of issuance. An administrative review of the citation will be conducted. If your citation is deemed to have been issued correctly, then you may always appeal by requesting a hearing and court date through Miami-Dade County's Parking Violations Bureau at 140 West Flagler Street, Room 102, Miami Florida 33130.

All other types of citations (prohibited, police issued) are contested by setting it for court at the Parking Violations Bureau, 140 West Flagler Street, Room 102, Miami Florida 33130. You can request that the hearing be held at the Miami Beach Branch of the Miami-Dade County Courthouse.

For all other parking related inquiries, please contact the Parking Department at Old City Hall, 1130 Washington Avenue (next to the Police Station), First Floor, Miami Beach, Florida 33139.

Hours of Operation  
Monday through Friday  
7:30 a.m. to 6:00 p.m

Telephone: 305-673-7505  
Fax: 305-673-7853

## Parks & Recreation

The Parks and Recreation Department is dedicated to addressing the highly diver-

sified recreational, cultural and environmental interests of all children, youth, adults and senior citizens residing in, or visiting, the City of Miami Beach. The Department provides a myriad of programs and services seven (7) days per week, 365 days per year. The staff consists of well-trained professionals dedicated to improving the City's Parks and Recreation service delivery system by striving to maintain the highest level of standards possible with the resources available to them.

The Recreation Division is comprised of two sections, the Major Parks/Athletics Section and the Neighborhood Community Centers Section. The Recreation Division offers a wide variety of programs and activities to address the interests of youth, adults, senior citizens and people with disabilities. The majority of programs and activities currently offered in four major parks, seven neighborhood parks, one Handball/Racquetball Center (Flamingo), 18 neighborhood tennis courts, two tennis centers with 35 courts and a stadium (North Shore and Flamingo), two community centers (North Shore, 21st Street) and two pools (Flamingo and Normandy Isle). Additionally, the Recreation Division manages the most unique youth center in South Florida. The Scott Rakow Youth Center houses an ice-skating rink, gymnasium, swimming pool, game room and six bowling lanes. In addition to the above mentioned facilities, the Recreation Division offers a complete schedule of after school and summer programs for youths, instructional classes in activities including, but not limited to, tennis, swimming, ice skating, arts and crafts, dances; live performances and concerts for all age groups as well as programs for persons with disabilities.

The City coordinates summer programs aimed at engaging young minds in fun and positive ways. For commencement dates, please contact the Parks and Recreation Department. The cost for Summer Camp is \$175.00 for Miami Beach residents, \$250.00 for non-residents, covering the 8 weeks of Summer Camp. However, Miami Beach residents are given preference. The rate applies to the Scott Rakow Youth Center and all Playgrounds. A 50 percent discount is applied for each additional sibling and no child, who is a Miami Beach resident, will be excluded from any recreational program based on their inability to pay (excluding specialty camps). Parents can fill out a scholarship application form to be evaluated on a need-basis.

The City of Miami Beach strives to make all of its programs accessible to all who wish to participate. Children with disabilities often participate alongside children without disabilities in recreational programs. Recreational programs for adults are also available. Please contact the ADA Coordinator for more information.

Please note: Some Parks and Recreation facilities may close entirely or partially for renovations as part of the City's planned park improvements. All programs will be relocated to other facilities. The City of Miami Beach apologizes for any inconvenience this may cause.

## FACILITY DIRECTORY

Parks and Recreation Department  
Administration  
2100 Washington Avenue  
Telephone 305-673-7730  
TDD: 305-673-7220

Recreation Division  
2100 Washington Avenue  
Telephone 305-673-7730

Parks Maintenance Division  
Landscape Maintenance Division  
2100 Meridian Avenue  
Telephone 305-673-7720

Beach Patrol Division  
1001 Ocean Drive  
Telephone 305-673-7714

## YOUTH PROGRAMS

Note: Primers = K- 3 Grade, Juniors = 4 - 6 Grades, Teens = 7 - 12 Grades

**Fairway Park\***  
200 Fairway Drive  
Telephone 305-993-2011  
Primers/Juniors/Teens  
Facilities include: ball fields, basketball and tennis courts, playground, and recreation building.

**Muss Park\***  
4400 Chase Avenue  
Telephone 305-673-7765  
Primers/Juniors  
Facilities include: play field, basketball and tennis courts, playground, recreation building.

**Normandy Isle Park\***  
1767 - 71 Street  
Telephone 305-993-2019  
Primers/Juniors/Teens  
Facilities include: sports field, basketball courts, playground, swimming pool, and recreation building.

**Normandy Shores Park**  
2401 Biarritz Drive  
Telephone 305-993-2033  
Primers/Juniors  
Facilities include: tennis courts, playground, and recreation building.

**North Shore Park\***

501 72nd Street

Telephone 305-993-2023

Primers/Juniors/Teens

Facilities include: lighted sports/ baseball fields, basketball courts, playground, tennis center, recreation buildings, and bandshell.

**Scott Rakow Youth Center\***

2700 Sheridan Avenue

Telephone 305-673-7767

Juniors/Teens

Facilities include: ice rink, bowling alleys, indoor gymnasium w/ basketball courts, swimming pool, game room, arts & crafts room, and multi-purpose activities room. New ice rink under construction opening summer 2002.

**Stillwater Park\*\***

8440 Hawthorne Avenue

Telephone 305-993-2000

Primers/Juniors/Teens

Facilities include: sports field, lighted basketball court, playground, and recreation building.

**Tatum Park\*\***

8050 Byron Avenue

Telephone 305-993-2001

Primers/Juniors/Teens

Facilities include: sports field, lighted basketball court, playground, and recreation building.

**TENNIS CENTERS**

Flamingo Tennis

11th Street at Jefferson Ave.

Telephone 305-673-7761

A full service tennis center with 19 clay courts.

**North Shore Tennis\***

350 73rd Street

Telephone 305-993-2022

A full service tennis center with 15

courts (9 clay + 6 hard surface)

Construction is anticipated to commence during the first quarter of 2002.

**AQUATIC PROGRAMS**

Flamingo Pool\* (Opening May 2002)

11th Street at Jefferson Ave.

Telephone 305-673-7750

8 lane lap pool & large interactive water playground, concession, and locker rooms.

**Normandy Pool\***

7030 Trouville Esplanade

Telephone 305-993-2021

Heated pool, locker rooms

Construction is anticipated to commence during the second quarter of 2002.

**Youth Center Pool**

2700 Sheridan Avenue

Telephone 305-673-7767

Heated pool and locker rooms

**MAJOR PARKS****Flamingo**

11 Street &amp; Jefferson Avenue

Telephone 305-673-7759

Facilities include: lighted sports fields (baseball stadium, football stadium, soccer, softball), lighted basketball courts, playground, recreation buildings, swimming pools complex, tennis center, bark (dog) park, handball/ racquetball courts, pal (police athletic league) building, and picnic area.

**North Shore Open Space Park\***

79th - 86th Street

&amp; Collins Avenue

Telephone 305-673-7720

Facilities include: Beach, picnic tables and shelters, barbecue grills, walking trails, bike path, showers, fee for parking.

**South Pointe Park**

1 Washington Avenue

Telephone 305-673-7224

Facilities include: Beach, picnic tables, rental pavilions, walking trail, bike path, fishing pier, showers, open space overlooking scenic Government Cut, and Smith and Wollensky Restaurant.

**COMMUNITY CENTERS**

21st Street Recreation Center

2100 Washington Avenue

Telephone 305-673-7784

Facilities include: Parks and Recreation Administrative Offices, auditorium/dance hall, bandshell, 85 seat Little Stage Theater, open air patio area, Bass Art School.

**North Shore Activity Center**

Building/Bandshell

7250 Collins Avenue

Telephone 305-993-2001

Facilities include: Bandshell, activity building, walking trail, beach access.

**North Shore Community Center**

7275 Collins Ave.

Telephone 305-993-2001

**TOT-LOTS/PLAYGROUND**

Fisher Park – 50 Street &amp; Alton Rd.

Island View Park – 18 Street/Purdy Avenue

La Gorce Park – 6521 Alton Road

Lummus Park – Ocean Drive, 6 – 12 Street

Normandy Shore Park – 2401 Biarritz Drive

Ocean Beach Park – 3 Street and Ocean Drive

Palm Island Park – 159 Palm Avenue

\* This facility may close entirely/partially for renovations during the Fall 2001. Programs will be relocated to other facilities. Transportation will be provided,

as appropriate. We regret any inconvenience these renovation plans may cause you.

\*\* Newly Renovated!

**GOLF COURSES**

There are three municipal Golf Courses in Miami Beach, all operated by Professional Course Management, an independent contractor. Bayshore and Normandy Shores are 18-hole courses. Par 3 is a nine (9) hole course. There are food and beverage facilities at Bayshore and Normandy as well as a Pro Shop.

Bayshore Golf Course (Note: Closed for renovation, projected to reopen Winter 2002)

2301 Alton Road

305-532-3350

Normandy Shores

Golf Course

2401 Biarritz Drive

305-868-6502

Par 3 Golf Course

2795 Prairie

Avenue

305-868-5036

**Bark Parks**

There are currently two designated Bark Parks within the City of Miami Beach. These parks have fenced areas where dogs can roam freely. Remember to always pick-up after your dog.

**Flamingo**

11 Street &amp; Jefferson Avenue

Telephone 305-673-7759

Flamingo Bark Park also has a variety of skill/training equipment for dogs!

**Pinetree**

4400 Pinetree Drive

Contacts

For information regarding specific areas



of the Recreation Division, please call the following section supervisors:  
 ADA Coordinator, Therapeutic Recreation & South Pointe Park  
 Cindy Casanova 305-673-7224  
 305-673-7000 ext. 6325

**Tennis Centers & Pools**  
 Ken Wierleski 305-673-7730  
 305-673-7000 ext 6477

**Athletics/Flamingo Park**  
 Boris Rodriguez 305-993-2024  
 305-673-7000 ext. 6381

**Community Centers  
 Adult Programs**  
 Amy Lutze 305-673-7730  
 305-673-7000 ext. 6387

**Scott Rakow Youth Center  
 Playground Programs**  
 Andrew Plotkin 305-673-7767  
 305-673-7000 ext. 6318

**Media Center**  
 Jackie Gonzalez  
 305-673-7000 ext. 6291

For additional information, please contact the Miami Beach Recreation Division at (305) 673-7730 or by e-mail to [recreation@ci.miami-beach.fl.us](mailto:recreation@ci.miami-beach.fl.us).

## Permits

(See also Building Department, Parking, Special Events, Transportation or Zoning)

### Film & Print Permits

The Film & Print Division supports film, photography and television productions throughout Miami Beach including the permitting of filming in residential neighborhoods. If a production company wishes to use a residential location or public property for commercial film, television or photo shoot production, they

must obtain a permit from this office. In general, a minimum of 48 hours advance notice is required, and considerations such as parking, police, hours of operation, noise levels and neighborhood notification are addressed.

If you feel that your neighbor is using their property for film shoots without a permit please contact the Film and Print Office at 305-673-7070 or the Code Compliance Division at 305-673-7555. For more information on how to obtain a permit, please contact the Film and Print Office at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Telephone: 305-673-7070  
 Fax: 305-673-7063  
 E-mail: [ace@ci.miami-beach.fl.us](mailto:ace@ci.miami-beach.fl.us)

### Garage Sale Permits

To obtain a garage sale permit, go to the License Division, located on the first floor of City Hall, Monday through Friday before 3:00 p.m. of the day prior to the date of sale. Only one garage sale is permitted in each 12 month period. Only two (2) signs, no larger than 12" by 18" may be displayed to advertise the sale. No signs may be located on public property or on the public right-of-way. Fines will be imposed for violations. Please review the rules and regulations given to you at the time of application. If you have any questions please contact the Neighborhood Services Department Code Compliance Division at 305-673-7555.

### Sidewalk Café Permits

Restaurants must obtain a sidewalk café permit before providing sidewalk service to patrons. This permit, which is reviewed by various city departments to ensure safety, ADA considerations and design appropriateness, must be obtained prior to the placement of any

tables or chairs on public property. For more information including fees, contact the Finance Department's Occupational License Office at City Hall, First Floor, and pick up an application.

Telephone: 305-673-7420  
 TDD 305-673-7214  
 Fax: 305-673-7795



## Police Services

### Miami Beach Police Department

The Miami Beach Police Department provides municipal police service and specialized support to the entire community. The Police Department is dedicated to providing quality police service to the community by promoting a safe environment through police and citizen interaction, with an emphasis on integrity, fairness and professionalism.

### Important Telephone Numbers

Emergency Dispatch: 911  
 Non-Emergency Requests: 305-673-7900  
 Criminal Investigations Division  
 305-673-7945  
 Auto Crimes: 305-673-7916  
 Accident Investigation: 305-673-7888  
 Juvenile Section: 305-673-7942  
 Crime Prevention: 305-673-7813  
 Crime Watch: 305-673-7813  
 Records (Police Reports): 305-673-7990  
 Media Relations (Police): 305-673-7383

### Crime Prevention Tips

The Miami Beach Police Department Crime Prevention Unit offers a full range

of free services to residents and businesses. If you would like to schedule an appointment for a free home/business security survey with one of our Crime Prevention Specialists, please call 305-673-7813.

### Crime Watch Information

Help to keep your neighborhood safe. Neighborhood crime watch teams learn how to identify potential problems and work with the community to safeguard against crime. A crime watch is an excellent way to bring your neighborhood together to prevent crime and increase the effectiveness of law enforcement. The Police Department has an active Crime Watch Program, both for neighborhoods and business. Please call the Crime Watch Office at 305-673-7813.

### Police Citizens' Academy

The Citizens' Police Academy is a multi-faceted educational program in which interested citizens learn about the Miami Beach Police Department, how it operates, the policing challenges faced by the city and general insight into the field of law enforcement. The program is solely informative and does not train or promote citizens to act in a law enforcement capacity. Graduates of the Academy will not be certified police officers. However, increased awareness and understanding will enable participants to effectively involve themselves in crime prevention and to foster a citizen-police partnership in their neighborhoods.

Any resident, civic organization representatives as well as members of religious and business communities of the City of Miami Beach 18 years of age or older are eligible to attend the Academy free of charge. All applicants will be screened via a records clearance check prior to their

acceptance in the program. For more information, call the Crime Prevention Unit at 305-673-7813.

#### Domestic Violence Intake Unit

The Miami Beach Police Department Domestic Violence Unit and satellite office, the Victims' Help Center, serve as a catalyst for domestic violence crime victims and their families to receive effective legal and social interventions. Services are implemented to ensure continued support and direct assistance as soon as possible after the crime has occurred in order to reduce further victimization and improve victim participation and involvement in the criminal justice process. The unit focuses on issues of domestic violence, family violence, dating violence, gay and lesbian same-sex battering, child welfare, elder abuse and multi-cultural awareness. The unit collaborates with other agencies within the community to ensure effective and prompt intervention for victims and their families. In addition, our unit initiates and implements community awareness projects and specific training programs to educate and enlighten communities of the pervasive and devastating effects of domestic violence.

The services provided include: supportive counseling services (specifically crisis intervention and trauma resolution); follow-up contact (in-person, through phone contacts and certified letters); information and referrals in-person and through certified letters (community service agencies and shelters); criminal justice support and advocacy; and emergency transportation and assistance in filing victims compensation claims. Miami Beach Domestic Violence Intake Unit is located at the Miami Beach District Court House, 1130 Washington Avenue, Suite 224, Miami Beach, Florida

33139. Telephone: 305-275-1155.  
Business Hours: 9:00 a.m. – 4:00 p.m.

#### Miami Beach Police Station

1100 Washington Avenue  
Miami Beach, Florida 33139  
Telephone: 305-673-7925  
Fax: 305-673-7065

#### North Beach Sub-Station

6840 Indian Creek Drive  
Miami Beach, Florida 33141  
Telephone: 305-933-2060  
Fax: 305-933-2066

### Public Works & Operations

The Public Works Department is located at City Hall, 1700 Convention Center Drive, Fourth Floor. The Public Works and Operations Department provides the following services listed under the different Divisions.

Telephone: 305-673-7080  
After Hour Emergency Service:  
305-673-7625  
TDD: 305-673-7215  
Fax: 305-673-7028  
Email: [works@ci.miami-beach.fl.us](mailto:works@ci.miami-beach.fl.us)

#### Engineering Division

The Engineering Division is comprised of the engineering, surveying and right-of-way sections. The Engineering Section designs and/or reviews infrastructure improvements or repairs, maintains engineering and utility records, and inspects city bridges, seawalls, streets, water, sewer, stormwater, and street lighting systems. The Surveying Section performs surveys, legal descriptions, develops construction layout, and line and grade for water, sewer, stormwater, streets and street lighting improvements. The Right-of-Way Section issues right of way permits, including permits for City projects, other utility (FPL, Bell South,

etc.) projects, commercial and residential projects, reviews Planning and Zoning Board issues, conducts building plan reviews, and issues permits for sidewalk cafes, newspaper racks, pay phones and bus shelters. The Engineering Division is located at 1700 Convention Center Drive, 4th Floor, Miami Beach, Florida 33139.

#### Transportation and Concurrency Management Division

The Transportation and Concurrency Management Division coordinates, evaluates and facilitates all city transportation, mobility and concurrency programs, implements the Municipal Mobility Plan projects, oversees the Electrowave Shuttle Program, administers the Automated Concurrency Management System and the application of concurrency fees, and serves as City's liaison for County and State transportation programs and projects. Transportation and Concurrency Management is located at City Hall, 1700 Convention Center Drive, Fourth Floor.

Telephone: 305-673-7514  
After hours emergency services call:  
305-673-7625  
Fax: 305-604-2498

#### Property Management Division

The Property Management Division provides facilities services support, provides in-house construction services to City departments, and pressure cleans sidewalks in Middle and North Beach. Property Management Division is located at 1245 Michigan Avenue, Miami Beach, Florida 33139.

Telephone: 305-673-7630  
After hours emergency services call:  
305-673-7625

#### Water Division

The Water Division maintains potable

water main and service lines, pumping stations, storage tanks, fire hydrants, and meters and valves, performs installation, reading and servicing of all city water meters, and collects water samples to test compliance with State and Federal regulations.

Miami-Dade County's Water and Sewer Department (WASD) operates and manages the drinking water and wastewater service for the entire county. Their three regional water treatment plants process an average of 330 million gallons of water and three wastewater plants, treating approximately 300 million gallons every day. The Water Line (305-448-SAVE) has the latest information about water restrictions, drinking water treatment, lead and drinking water, Xeriscape, water conservation and environmental tips and water saving devices. They even provide free water conservation kits.

For information on water conservation and water restriction please contact the South Florida Water Management District at 3301 Gun Club Road, West Palm Beach, Florida 33416-4680, by telephone at 561-686-8800 or 1-800-432-2045 (Florida Only) or via the Internet at [www.sfwmd.gov](http://www.sfwmd.gov).

Water Division Telephone: 305-673-7620  
After hours emergency services call:  
305-673-7625  
WASD Water Line: 305-448-SAVE

#### Sewer and Stormwater Division

The Sewer and Stormwater Division maintains sanitary sewer main and service lines, pumping stations, and control facilities, maintains the stormwater system including catch basins, pipe lines and outfalls, and installs catchment filter basins to reduce and eliminate pol-

luted stormwater run-off into the waterways and the Bay

Telephone: 305-673-7620  
After hours emergency services call:  
305-673-7625

### Streets and Streetlights Division

The Streets and Streetlights Division repairs and maintains city streets, sidewalks, curbs, and gutters, as well as city streetlight poles, fixtures, cables and transformers. It is important to know that the Florida Department of Transportation (FDOT) maintains Collins Avenue, Alton Road, Normandy Drive, 71 Street, Indian Creek Drive, 63 Street, Harding Avenue, and 5 Street and the County maintains Dade Boulevard, Pine Tree Drive, La Gorce Drive, Venetian Causeway and 23 Street.

### Street Service Requests:

City of Miami Beach Street and Streetlights Division: 305-673-7625  
FDOT: 305-650-0051  
Miami-Dade County: 305-592-3580 (Press #3).

### Streetlight Service Requests

City of Miami Beach Street and Streetlights Division:  
305-673-7625  
Florida Power and Light (FP&L Light Poles): 305-442-8770  
Miami-Dade County  
Streetlights: 305-592-3580 (Press #3)  
Traffic Signals: 305-592-3580 (Press #2)

### Street Signs and Pavement Markings Service Requests

Miami-Dade County:  
305-592-3580 (Press #1)

### ADA Coordination

The ADA Coordinator ensures compliance of all city-owned properties with

Americans with Disabilities Act (ADA) and Florida Accessibility Act provisions, provides advice as well as technical support to the Administration on ADA related matters, and oversees City-wide wheelchair ramp project.

Telephone: 305-673-7000, ext. 6983  
Fax: 305-673-7028

### Real Estate Taxes

Real estate property taxes are due November 1 for homeowners in Miami-Dade County. Becoming delinquent makes you subject to additional charges after March 31. Florida law permits homeowners to defer payment of that portion of real estate taxes plus certain non-ad valorem assessments levied against their homestead that exceed 5 percent (3 percent for senior citizens) of their household income. The deferred taxes, non-ad valorem assessments, and interest constitute a lien against the homestead. Application must be made before January 31, each year. If you wish to pay taxes by installments, application must be made by April 30 and the first payment by June 30. Applications for intallaments on-line at [www.co.miamidade.fl.us/taxcollector/ptnaap.html](http://www.co.miamidade.fl.us/taxcollector/ptnaap.html) Reapplication is not necessary if currently enrolled in the plan. (See Homestead Exemption on following page)

Applications are available at the Tax Collector's Office located at 140 West Flagler Street, 14th Floor, Miami, Florida 33130 and at the South Dade Government Center, 10710 S.W. 211 Street, Room 104.

Tax Collector 24-Hour Information Line:  
305-270-4916  
TDD: 305-372-6309

### Homestead Exemption

Florida law allows qualified property owners to exempt the first \$25,000 of property value from both real estate taxes and school taxes. To qualify, a first-time applicant must: own the property for which an exemption is being sought, live on the property, and make it his/her permanent residence before January 1 of the year in which they are seeking to obtain homestead exemption.

The annual application period begins the first working day following January 1 and continues through March 1 of each year. Initial application for homestead and other exemptions must be made any time before March 1st with the Property Appraiser's office. If you file after the March 1st deadline, homestead exemption will given for the following year's taxes. You can avoid waiting in line by mailing your application to the Property Appraisal Department. You can download the application from the Property Appraiser's website, [www.co.miami-dade.fl.us/pa](http://www.co.miami-dade.fl.us/pa) and follow the instructions. You must make sure to mail this application before March 1st. Other exemptions available are widow/widower, veteran disability, civilian disability, and institutional. For further information, contact the Homestead Exemption Division of the Miami-Dade County Property Appraisal Department at 111 N.W. 1st Street, Seventh Floor, Miami, Florida 33128.

### Homestead Exemption Division

305-375-4020  
Clerk of County Courts  
County Recorder: 305-275-1155  
Appraisal Department  
Real Estate: 305-375-4099  
Business Personal Property: 305-375-4070

### Schools

#### (Miami-Dade County Public Schools)

In order to enroll your child at your local public school there are several things that you will need to know. Parents of students attending public school for the first time must present the following items at registration:

- A properly executed lease; any utility deposit or receipt showing name and address; or statement from a real estate broker or attorney stating the address of the new residence as verification of proof of residence;
- A birth certificate or state-approved alternate documentation to establish proof of date of birth;
- A Certification of Immunization Children & Family Services Form 680), and;
- A completed Student Health Examination (Children and Family Services – H Form 3040), including proof of tuberculin test, reading of the test and appropriate follow-up.



Miami-Dade County Public Schools is located at 1450 NE Second Avenue, Miami, Florida 33132.

Telephone: 305-995-1334  
Fax: 305-995-1572  
Website: <http://dcps.dade.k12.fl.us/>

The following is a list of the Miami-Dade County Public Schools located within the City of Miami Beach.

Public Schools  
Elementary Schools  
Biscayne Elementary Schools  
800 77 Street



Miami Beach, FL 33140  
 Telephone: 305-868-7727  
 Fax: 305-864-5543  
 Website: [www.dade.k12.fl.us/biscayne/](http://www.dade.k12.fl.us/biscayne/)

Fienberg-Fisher Elementary Schools  
 1420 Washington Ave.  
 Miami Beach, FL 33139  
 Telephone: 305-531-0419  
 Fax: 305-534-3925  
 Website: [www.dade.k12.fl.us/fisher/](http://www.dade.k12.fl.us/fisher/)

North Beach Elementary School  
 4100 Prairie Ave.  
 Miami Beach, FL 33140  
 Telephone: 305-531-7666  
 Fax: 305-674-8425  
 Website: [www.dade.k12.fl.us/nbeach/](http://www.dade.k12.fl.us/nbeach/)

South Pointe Elementary  
 1050 4th Street  
 Miami Beach, FL 33139  
 Telephone: 305-531-5437  
 Fax: 305-532-6096  
 Website: [www.dade.k12.fl.us/spointe/](http://www.dade.k12.fl.us/spointe/)

**Middle Schools**  
 Nautilus Middle School  
 4301 N. Michigan Ave.  
 Miami Beach, FL 33140  
 Telephone: 305-532-3481  
 Fax: 305-532-8906  
 Website: [www.dade.k12.fl.us/nautilus/](http://www.dade.k12.fl.us/nautilus/)

**High Schools**  
 Miami Beach Senior High School  
 2231 Prairie Ave.  
 Miami Beach, FL 33139  
 Telephone: 305-532-4515  
 Fax: 305-531-9719  
 Website: [www.dade.k12.fl.us/mbeach/](http://www.dade.k12.fl.us/mbeach/)

The following schools are not in the City of Miami Beach but are considered to be within the Miami Beach feeder pattern (area):

Ruth K. Broad Bay Harbor Elementary School

1153 93rd Street  
 Miami Beach, FL 33141  
 Telephone: 305-865-7912  
 Fax: (305) 864-1396  
 Website: [www.dade.k12.fl.us/broad/](http://www.dade.k12.fl.us/broad/)

Treasure Island Elementary School  
 7540 E. Treasure Drive  
 Miami Beach, FL 33141  
 Telephone: 305-865-3141  
 Fax: 305-864-1729  
 Website: [www.dade.k12.fl.us/5481/](http://www.dade.k12.fl.us/5481/)

## Social Services

**Children's Affairs**  
 The Neighborhood Services Department Office of Children's Affairs promotes a positive and healthy environment for children by serving as a catalyst for improving their emotional, physical, social and educational outlooks. This is accomplished by disseminating information and support to children, parents and direct service providers, such that their needs will be met through an expanded array of community resources. Through partnerships and coalitions, the office plans, coordinates, and advocates for children in Miami Beach.

The City of Miami Beach Children's Affairs Department also organizes and administers several public service events involving public and private school students and their families. Among these are the "Keep The Beach Healthy" Health Fair (June), the "Festival" (May), "Galaxy of Talent" talent show, and the extracurricular and inter-scholastic general knowledge competitions among Beach area schools known as "Brain Bowls". The Office of Children's Affairs is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-673-7491  
 Fax: 305-604-2421

**Programs**  
**COURT ORDERED YOUTH COMMUNITY SERVICE SUPERVISION-** Administers and supervises court imposed/ordered juvenile community service sanctions.

**TRUANCY INTERVENTION PROGRAM (TIP)-** Intervenes, counsels and follows up with students identified as having truancy problems, while also assisting parents with constructive avenues to overcome the problem.

**NEIGHBORHOOD FIRST PROGRAM (NF)-** A multi-faceted program that provides emergency relief assistance for rent and utilities to qualified residents. Referrals to several neighborhood and community social service agencies are provided as a way to combat homelessness and keep families together. The program also addresses neighborhood problems that affect children such as crime, education and other issues.

**YOUTH EMPOWERMENT NETWORK (YEN)-** A program joining private and public school students for the purpose of fostering non-violent conflict resolution, teamwork and understanding.

**"ALL STARS" PROGRAM-** Juvenile drug and controlled substance abuse prevention and counseling program at the Scott Rakow and North Shore Youth Centers.

**Elder Affairs**  
 The City of Miami Beach is developing an Elder Affairs Program in order to assist senior citizens population in obtaining relevant information and referral services in areas such as: transportation, health care, housing, employment and entertainment. The Program coordinates efforts from different entities currently providing services to the

elder community. In addition, the program collects and analyzes data on the different needs of the elder community in order to develop further services for the community. The Office of Elder Affairs provides services for walk-in and telephone information and referral services, peer review of grant applications and program designs for community-based service providers, public workshops and seminars, and the coordination of a volunteer corps to assist eligible elder residents with code compliance violations. The Office of Elder Affairs is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-673-7491  
 Fax: 305-604-2421

**Miami Beach Hispanic Community Center**  
 The Hispanic Community Center provides a variety of services to the Hispanic community, including youth programs, employment and immigration assistance, and cultural programs. They are located at 1701 Normandy Drive, Miami Beach, Florida 33141

Telephone: 305-867-0051  
 Email: [mbhcc@bellsouth.net](mailto:mbhcc@bellsouth.net)

**Homeless Assistance**  
 The Miami Beach Office of the Homeless Coordination operates from two locations: Miami Beach City Hall under the Neighborhood Services Department, Third Floor, 1700 Convention Center Drive and the Miami Beach Police Station, 1100 Washington Avenue, Room 118. The Office of the Homeless Coordination provides outreach services, offers shelter placement and referral services to homeless individuals on Miami Beach. Anyone needing homeless assistance or information can contact the Homeless Coordinator.

Telephone: 305-673-7000 ext. 6872  
or at 305-673-7776 ext. 3404.  
Fax: 305-673-7772  
E-mail:  
CMBHomeless@ci.miami-beach.fl.us

### Miami Beach Jewish Community Center (JCC)

The Miami Beach JCC provides a variety of programs and activities. It will undergo expansion in the near future and offer more cultural, educational and social services. The JCC is located at 4221 Pinetree Drive, Miami Beach, Florida 33140.

Telephone: 305-534-3206  
Email: ddiner@gmjf.org  
Website: www.jewishmiami.org

### Log Cabin Training Center & Plant Nursery

The Neighborhood Services Department Log Cabin Plant Nursery is a non-profit retail plant nursery that hires adults with developmental disabilities, to assist these unique individuals to reach their full potential and lead independent, satisfying lives as members of the community.

The City of Miami Beach established the Log Cabin Plant Nursery / Activity Center in 1975 as a recreation program for individuals with developmental disabilities. Several years later to accommodate the changing needs of the program participants, the Center began offering educational training services to supplement the recreational programming. In 1983, Log Cabin Enterprises, Inc., was created as a separate non-profit corporation. Since then the Center has provided training and job placement services for adults with developmental, emotional, and/or physical disabilities, as well as, for individuals

residing in public housing and receiving housing assistance.

The City of Miami Beach's Log Cabin Training Center / Plant Nursery features a large retail nursery and greenhouse, where customers are welcome to browse and take special horticultural classes; a propagation area, and an authentic log cabin which was built in the 1930s and is listed on the National Registry of Historic Places. The Log Cabin is located at 8128 Collins Avenue, across from the North Shore Open Space Park.

Telephone: 305-993-2008  
Fax: 305-993-2012  
Website: www.logcabinnursery.org/

Nursery Hours of Operation:  
Monday through Saturday  
9:00 a.m. - 5:00 p.m.  
Sunday 10:00 a.m. - 4:00 p.m.

### Special Events

#### Calendar of Events

The City of Miami Beach offers a wide variety of exciting events for residents and visitors alike. The following list highlights a sample of repeat events.

For a complete listing of events taking place on public property or in a City facility, please visit our website at [www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us) or contact the Arts, Culture, and Entertainment Department, Office of Special Events.

#### January

Art Deco Weekend  
[www.mdpl.org](http://www.mdpl.org)

FIU Miami Film Festival  
[www.miamifilmfestival.com](http://www.miamifilmfestival.com)

Art Miami  
[www.art-miami.com](http://www.art-miami.com)

#### February

Miami International Boat Show  
[www.discoverboating.com/boatshows/miami](http://www.discoverboating.com/boatshows/miami)

Miami Beach Festival of the Arts  
[www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us)

Ocean Drive's Volleypalooza  
[www.oceandrive.com](http://www.oceandrive.com)

#### March

Winter Party Week  
[www.winterparty.com](http://www.winterparty.com)

Palm Week Festival  
[www.sobegarden.com](http://www.sobegarden.com)

South Beach Wine & Food Festival  
[www.SoBewineandfoodfest.com](http://www.SoBewineandfoodfest.com)

Fashion Week of the Americas  
[www.fashionweekamericas.com](http://www.fashionweekamericas.com)

Latin Film Festival at Miami Beach  
[www.hispanicfilm.com](http://www.hispanicfilm.com)

Winter Music Conference  
[www.wintermusicconference.com](http://www.wintermusicconference.com)

Miami Beach Sport & Fitness Festival  
[www.fitnessfestival.com](http://www.fitnessfestival.com)

#### April

Yamaha Contender Billfish Tournament  
[www.miamibillfish.com](http://www.miamibillfish.com)

Taste of the Beach  
[www.miamibeachchamber.com](http://www.miamibeachchamber.com)

Miami Gay & Lesbian Film Festival  
[www.miamigaylesbian.com](http://www.miamigaylesbian.com)

#### May

JVC Jazz Festival Miami Beach  
[www.festivalproduction.net](http://www.festivalproduction.net)

Billboard Latin Music Awards  
[www.telemundo.com](http://www.telemundo.com)

Worrell 1000 Catamaran Race  
[www.worrell1000.com](http://www.worrell1000.com)

Brazilian Film Festival  
[www.brazilianfilmfestival.com](http://www.brazilianfilmfestival.com)

International Hispanic Theater Festival  
[www.teatroavante.com](http://www.teatroavante.com)

#### June

Brazilian Film Festival  
[www.brazilianfilmfestival.com](http://www.brazilianfilmfestival.com)

South Florida Boat Show  
[www.soflaboatshow.com](http://www.soflaboatshow.com)

Florida Dance Festival  
[www.fidance.org](http://www.fidance.org)

Fete de la Musique  
[www.consulfrance-miami.org](http://www.consulfrance-miami.org)

Bud-Light Beach Volleyball  
[www.digthebeach.com](http://www.digthebeach.com)

#### July

July 4th Independence Day Celebration  
[www.ci.miami-beach.fl.us](http://www.ci.miami-beach.fl.us)

Franco Hispanic Film Festival  
[www.miamibeachthefestival.com](http://www.miamibeachthefestival.com)

#### August

Miami Home Design and Remodeling Show  
[www.homeshow.net](http://www.homeshow.net)

#### September

VII International Ballet Festival of Miami  
[www.hispanicballet.com](http://www.hispanicballet.com)

#### October

Head of the Indian Creek Regatta  
[www.rowmiamibeach.com](http://www.rowmiamibeach.com)

Kiwanis Stone Crab and Seafood Festival  
[www.gonorthbeach.com](http://www.gonorthbeach.com)

#### November

White Party Week  
[www.whiteparty.net](http://www.whiteparty.net)

## December

Art Basel Miami Beach  
www.artbasel.com

## Markets

For information regarding weekly neighborhood markets such as the Lincoln Road Farmer's Market, Antiques and Collectibles Market, Espanola Way Weekend Festival and the North Beach Market, please refer to the Markets section in this guide on page 39.

## Special Events Permits

A City of Miami Beach Special Events Permit is required for any organized event which takes place on public property, or private property requiring special zoning exceptions. Sixty (60) days notice is required for processing non-beachfront event applications and ninety (90) days notice is required for processing for all beachfront events. To submit a special events application the following minimum requirements will need to be completed: Application and questionnaire form, \$250 application fee and \$250 permit fee (non-refundable), \$2,500 security deposit by separate check (refundable), site plan (with detailed narrative), an Indemnity Agreement and a Certificate of Insurance naming the City of Miami Beach as the additional insured. Other fees and/or requirements may be applicable, including the Lincoln Road and Lummus Park User Fee, Square Footage Fee, Vehicle Beach Access Fee, a Concession Agreement, etc. Application forms and complete guideline information is available online and event listings can be accessed online at the City of Miami Beach website. For more information on how to obtain a permit, please contact the Special Events Office at 555 17 Street (Courtyard Entrance)

Miami Beach, Florida 33139.  
Telephone: 305-673-7577  
Fax: 305-673-7063  
E-mail: ace@ci.miami-beach.fl.us

## Transportation

Electrowave – Shuttle Bus  
Catch the Wave!

The Electrowave shuttle is the easiest, safest, and most scenic way to travel South Beach. Wrapped with artwork, Electrowave shuttles breeze through the heart of South Beach on famous Washington and Collins avenues. The service enables residents, tourists, visitors, and local employees/employers to get around South Beach in a comfortable, clean, convenient, air-conditioned manner. The cost is 25 cents. Smartcards can be used at all Miami Beach municipal parking meters and on the Electrowave. For more information on Smartcards please refer to Parking).

The Electrowave transports passengers along 2 interconnecting routes – Washington Avenue and Collins Avenue. The 46 shuttle stops provide convenient access to shops, cafes, clubs and other points of interest such as the new Collins Cultural Campus, the Visitor's Center, the Jackie Gleason Theater of Performing Arts, the Convention Center, the Miami Beach Botanical Gardens, the Holocaust Memorial, Lincoln Road, museums and various hotels. The hip alternative to driving! For more information contact the Miami Beach Transportation Management Association at 301 41st Street, Miami Beach, Florida 33140.

## Operating Hours:

Monday - Wednesday 8 a.m. - 2 a.m.  
Thursday - Saturday 8 a.m. - 4 a.m.  
Sundays & Holidays 10 a.m. - 2 a.m.

Telephone: 305-535-9160  
Fax: 305-535-9157

## Metrobus

Metrobus offers countywide service from Miami Beach to west Miami-Dade, and from Key Largo to the southern portion of Broward County. In addition, Metrobus connects with



Metrorail and Metromover. With over 600 buses, Metrobus follows 82 routes, travels over 25.9 million miles per year.

## Metrorail

Miami-Dade County's 21-mile, elevated rapid transit system runs from Kendall through South Miami, Coral Gables, and downtown Miami; to the Civic Center/Jackson Memorial Hospital area; and to Brownsville, Liberty City, and Hialeah, with connections to Broward and Palm Beach counties at the Tri-Rail/Metrorail transfer station.

The 21 accessible Metrorail stations are about one-mile apart, providing easy access for bus riders, pedestrians, and passengers being dropped off and picked up. Parking is available at 18 Metrorail stations.

Metrorail runs from 5 a.m. to midnight seven days a week. Trains arrive every six minutes during weekday rush hours, every 15 minutes at midday, and every 30 minutes after 8 p.m. Weekend service runs every 20 minutes until 8 p.m. when trains arrive every 30 minutes.

## Metromover

Metromover is an automated people-mover system that serves downtown Miami from Omni to Brickell and connects with Metrorail at Government Center and Brickell stations. There are

21 conveniently located wheelchair accessible Metromover stations, one about every two blocks. Metromover links many of Downtown's major office buildings, hotels, and retail centers, the Stephen P. Clark Government Center, the Cultural Plaza (Miami Art Museum, Historical Museum, Main Library), and the Brickell business district. With Metromover cars arriving frequently, getting around downtown is fast and convenient

Metromover service begins every day at 5:30 a.m. Service on the inner loop ends at 12 midnight.

The Brickell and Omni loops run separately from 5:30 a.m. until 7 p.m. when they start running as one loop. Service on the outer loop ends at 10:30 p.m.

## Paratransit

If you cannot ride Metrobus, Metrorail, or Metromover because you require special assistance, call 305-263-5406 for information about Miami-Dade County's Special Transportation Service. For \$2.50 per one-way trip, STS offers shared-ride, door-to-door travel in accessible vehicles throughout most of Miami-Dade County, in some parts of south Broward County, and in northern Monroe County. STS operates seven days a week, including most holidays, from 4:30 a.m. to 2:30 a.m. the following day. Use STS for trips to medical appointments, school, work, shopping, business, or recreation. Air-conditioned minivans, small buses, lift-equipped vans, and sedans transport passengers with disabilities safely in a clean, smoke-free environment. Pickups are within 30 minutes of the scheduled time.

Miami-Dade Transit Agency is located at 111 N.W. 1st Street, Suite 910, Miami, Florida 33128.



### Route Information Hotline:

305-638-6700 (Mon to Fri 6 am to 10 pm) (Weekends 9 am to 5 pm)  
 Suggestions/Concerns: 305-654-6586  
 Maps by Mail: 305-654-6586  
 Special Transportation System Services (STS) Reservations: 305-264-9000  
 Applications: 305-263-5406  
 Metropass Sales Outlets: 305-638-6700  
 Lost and Found: 305-375-3366  
 Medicaid Transportation: 305-263-5400  
 E-mail: [transit@miamidade.gov](mailto:transit@miamidade.gov)  
 Website: [www.co.miami-dade.fl.us/transit/](http://www.co.miami-dade.fl.us/transit/)

Transit Fare:	Full Fare	Reduce Fare
Metrobus/Metrorail:	\$1.25	\$0.60
Metromover:	\$0.25	\$0.10
Metropass (Monthly) Transfers	\$60	\$30
Metrobus to Metrorail	\$0.25	\$0.60
Metromover to Metrorail	\$1.00	\$0.50
Metromover to Metrobus	\$1.00	\$0.50
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free

Reduced fare for senior citizens, people with disabilities, and youth (grades 1-12) with permit/I.D.

### Towing

#### Towing Vehicles

Before towing a vehicle, city parking officials need to make sure that the vehicle is on city property and is illegally parked. Those reporting illegally parked vehicles to be towed must state the tag, color, make, model, location, and exactly why the vehicle is considered illegally parked (blocked driveway, abandoned, fire hydrant, yellow curb, etc.) Call the Parking Department Monday through Friday from 7:30 a.m. - 6:00 p.m. at 305-673-PARK (7275). For nights and weekends call 305-673-9453.

### Retrieving Towed Vehicles

If your vehicle was towed from public property, a parking citation will also have been issued and it should be on your windshield. The City of Miami Beach contracts two (2) towing service providers:  
 Tremont Towing Services, Inc.  
 1916 Bay Road Miami Beach, FL 33139  
 305-672-2395  
 Beach Towing Services, Inc.  
 1349 Dade Blvd. Miami Beach, FL 33139  
 305-534-2128

You must present valid picture identification and valid vehicle registration. You may pay by cash, credit card, or check. Checks must have your name and address with matching address on the driver's license.

### Utility Billing

City of Miami Beach residents are able to pay their utility bills online. You can also view your account information and make payments on-line with MasterCard or Visa, and check card with the MasterCard or Visa logo. It's as easy as visiting the City's website and entering your utility account number into the secured on-line system. Utility Billing is located at City Hall, 1700 Convention Center Drive, Third Floor.

Telephone: 305-673-7466  
 TDD: 305-673-7214  
 Fax: 305-673-7795

### Voter Registration

As long as you are at least 18 years old, a U.S. citizen, and a legal resident of Florida in the county in which you are registering you are eligible to vote in all federal, state, county, and municipal elections after your 18th birthday. In order to register just call Miami-Dade

County's Elections Department. Miami-Dade Elections Department is located at 111 N.W. 1st Street, 19th Floor, Miami, Florida 33128.  
 Residents may also register to vote at Miami Beach City Hall prior to elections at the City Clerk's Office.

Telephone: 305-375-4600  
 Website: <https://doesecure.dos.state.fl.us/RegToVote/registform.shtml>

### Water and Sewer Services

Please Refer to Public Works and Operations on Pages 49-51.

### Zoning (Planning, Zoning, Preservation, & Design Review)

The Planning Department prepares, updates and maintains neighborhood and Citywide plans and technical data for the City pursuant to Florida Statutes and local municipal zoning codes. This department is divided into five sections: Comprehensive Planning, Zoning, Design Review, Historic Preservation and Neighborhood Planning. The Planning and Zoning Department is located at City Hall, 1700 Convention Center Drive, Second Floor.

Telephone: 305-673-7550  
 TDD: 305-673-7219  
 Fax: 305-673-7559

### Comprehensive Planning

Comprehensive Planning Division processes all matters going to the Planning Board for review and approval, including amendments to the Code and conditional use requests. The City of Miami Beach's Planning Board generally meets on the fourth Tuesday of every month. Schedules and agendas are available through the Planning Department or call 305-673-7550.

### Zoning

Zoning Division reviews and processes all site and building plans to ensure compliance with local neighborhood zoning designations and local zoning code requirements. Zoning also recommends and coordinates variances to the Zoning Board of Adjustment. The City of Miami Beach Website provides a link to an online version of the City Code. The online information may serve as a reference for questions regarding the Zoning Code. The City of Miami Beach's Zoning Board of Adjustments generally meets on the first Friday of every month. Applications and instructions for a variance request are available through the Planning and Zoning Department.

### Design Review

Design Review Division also examines all site and building plans to confirm that the designated use and proposed design is consistent with the aesthetic character of the surrounding community. Design Review also provides guidance as well as technical administrative support to the Design Review Board and the Historic Preservation Board.

Most building permits require design review approval. Depending on the scope or complexity of the work proposed, your permit will be approved by either Planning Department staff or the City's Design Review Board (DRB). In addition, if your business is located within one of the City's historic districts, the proposed work will also require the approval of the Historic Preservation Board. The City of Miami Beach's Design Review Board meets on the third Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department.

**Historic Preservation**

Historic Preservation Division prepares reports on historically significant buildings and sites, makes recommendations to the Historic Preservation Board on Certificates of Appropriateness for demolition and recommends historic designation for a district. The City of Miami Beach's Historic Preservation Board generally meets on the second Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department. Single Family homes located within one of the City's designated historic districts require a Certificate of Appropriateness for any demolition or alterations to the structure. The Planning Department and the Historic Preservation Board grant Certificates of Appropriateness, depending upon the specific modifications proposed for the home.

For single family homes located outside of historic districts, only those homes constructed prior to 1942 are subject to review by the Planning Department for a permit for partial or total demolition. The Planning Department must make a determination as to whether the home is architecturally significant. Single Family homeowners are encouraged to meet with the staff of the Planning Department to determine whether their home is affected by this requirement.

**Neighborhood Planning**

The Neighborhood Planning Division deals with urban design issues and is responsible for preparing special area and strategic master plans for specific neighborhoods or areas.

**Elected Officials**

**Miami Beach City Commission**  
Mayor and City Commissioners  
1700 Convention Center Drive

Miami Beach, Florida 33139  
Telephone: 305-673-7030  
TDD: 305-673-7211  
Fax: 305-673-7096  
Mayor David Dermer  
Telephone: 305-673-7035  
E-mail: [mayordermer@ci.miami-beach.fl.us](mailto:mayordermer@ci.miami-beach.fl.us)

Commissioner Matti Herrera Bower  
Telephone: 305-673-6611  
E-mail: [matti@ci.miami-beach.fl.us](mailto:matti@ci.miami-beach.fl.us)

Commissioner Simon Cruz  
Telephone: 305-673-6473  
E-mail: [simon@ci.miami-beach.fl.us](mailto:simon@ci.miami-beach.fl.us)

Commissioner Luis R. Garcia, Jr.  
Telephone: 305-673-6505  
E-mail: [luis@ci.miami-beach.fl.us](mailto:luis@ci.miami-beach.fl.us)

Commissioner Saul Gross  
Telephone: 305-673-6487  
E-mail: [saule@ci.miami-beach.fl.us](mailto:saule@ci.miami-beach.fl.us)

Commissioner Jose Smith  
Telephone: 305-673-6622  
E-mail: [jose@ci.miami-beach.fl.us](mailto:jose@ci.miami-beach.fl.us)  
Commissioner Richard Steinberg  
Telephone: 305-673-6403  
E-mail: [richard@ci.miami-beach.fl.us](mailto:richard@ci.miami-beach.fl.us)

**Federal Elected Officials**

President of the United States  
George W. Bush

Vice President of the United States  
Dick Cheney  
The White House, Washington, D.C.  
20500  
White House Operator: 1-202-456-1414  
Website: <http://white-house-online.com>

**United States Congressional Delegation**

Bob Graham  
U.S. Senate (FL)  
District Office  
524 Hart Senate Office Building  
Senate of Americas

Washington, DC 20510  
150 SE 2nd Avenue, Suite 1025  
Washington Voice: 202-224-3041  
Miami, Florida 33131  
Washington Fax: 202-224-2237  
FL Voice: 305-536-7293  
Email: [bob\\_graham@graham.senate.gov](mailto:bob_graham@graham.senate.gov)

**Bill Nelson**

U.S. Senate (FL)  
District Office  
818 Hart Senate Office Building  
Claude Pepper Federal Building  
Washington, DC 20510  
51 SW 1st Avenue, Suite 1321  
Washington Voice: 202-224-5274  
Miami, Florida 33130  
Washington Fax: 202-224-2183  
FL Voice: 305-536-5999

**E. Clay Shaw (R)**

House of Representatives, FL  
22nd district  
District Office  
2267 Rayburn House Office Building  
1512 E. Broward Boulevard, Suite 101  
Washington, DC 20515  
Ft. Lauderdale, Florida 33301  
Washington Voice: 202-225-3026  
FL Voice: 954-522-1800  
Washington Fax: 202-225-8398

**Ileana Ros-Lehtinen (R)**

House of Representatives, FL  
18th District  
District Office  
2160 Rayburn House Office Building  
9210 Sunset Drive, Suite 100  
Washington D.C. 20515  
Miami, Florida 33173  
Washington Voice: 202-225-39311  
FL Voice: 305-275-1800  
Washington Fax: 202-225-5620

**State of Florida Governor & Cabinet**

Correspondence to the Florida Governor

and members of the Cabinet may be address to The Capitol, Tallahassee, Florida 32301  
Jeb Bush, Governor  
The Capital  
Tallahassee, FL 32399-0001  
Telephone: 850-488-4441  
Website: [www.myflorida.com](http://www.myflorida.com)

Frank Brogan, Lieutenant Governor  
The Capital  
Tallahassee, FL 32399-0001  
Telephone: 850-488-4711  
Website: [www.myflorida.com](http://www.myflorida.com)

**Cabinet Members:**

Robert F. Milligan, Comptroller  
101 E. Gaines Street  
Tallahassee, FL 32399-0350  
Telephone: 850-410- 9286  
Consumer Hotline: 1-800-848-3792  
E-mail: [dbf@mail.dbf.state.fl.us](mailto:dbf@mail.dbf.state.fl.us)  
Website: [www.dbf.state.fl.us/millbio.html](http://www.dbf.state.fl.us/millbio.html)  
Katherine Harris, Secretary of State  
Florida Department of State  
PL-02, The Capitol  
Tallahassee, Florida 32399-0250  
Telephone: 850-245-6500  
Website: [www.dos.state.fl.us/oss/index.html](http://www.dos.state.fl.us/oss/index.html)

Bob Butterworth, Attorney General  
The Capitol  
Tallahassee, Florida 32399-1050  
Telephone: 850-487-1963  
Website: [http://legal.firn.edu/agoffice/ag\\_bio.html](http://legal.firn.edu/agoffice/ag_bio.html)

Tom Gallagher, Treasurer, Insurance Commissioner and State Fire Marshall  
Florida Department of Insurance  
200 East Gaines Street  
Tallahassee, FL 32399-0300  
Telephone: 850-413-3100  
Website: [www.doi.state.fl.us](http://www.doi.state.fl.us)

Charlie Crist, Education Commissioner  
Office of the Commissioner

Turlington Building (TUR)  
325 West Gaines Street  
Tallahassee, Florida 32399-0400  
Telephone: 850-487-1785  
Email: edcomm@popmail.firn.edu  
Website: www.firn.edu/doe/commish/com  
mish.htm

Charles H. Bronson, Commissioner of  
Agriculture  
The Capitol  
Tallahassee, Florida 32399-0810  
Telephone: 850-488-3022  
Website: http://doacs.state.fl.us/about/we  
lcome.html

### **Miami Beach Florida Legislature Representatives**

Senator Ron Silver  
District Office  
400 Senate Office Building  
12000 Biscayne Boulevard, Suite 411  
Tallahassee, FL 32399  
North Miami, Florida 33181  
Tallahassee Phone: (850) 487-5121  
Miami Phone: (305) 893-0488

Representative Gus Barreiro  
District Office  
300 House Office Building  
1454 SW 1st Street, Suite 100  
Tallahassee, FL 32399  
Miami, Florida 33135  
Tallahassee Phone: (850) 488-9930  
Miami Phone: (305) 643-7324

Representative Dan Gelber  
District Office  
1401 The Capitol  
1920 Meridian Avenue, Third Floor  
Tallahassee, FL 32399  
Miami Beach, Florida 33139  
Tallahassee Phone: (850) 488-0690  
Miami Phone: (305) 531-7831

### **Miami-Dade County Officials**

Correspondence to the Miami-Dade

County Mayor, Commissioners and  
Department Directors may be addressed  
to 111 NW First Street, Miami, Florida  
33130.

Mayor, Alex Penelas  
Telephone: 305-375-5071  
Fax: 305-375-3618  
Email: mayor@miamidade.gov  
Website: www.miamidade.gov

### **Miami Beach County Commission Representatives:**

Bruno Barreiro  
District Office  
Stephen P. Clark Center Suite 220  
1700 Convention Center Drive, First Floor  
E-Mail: District5@co.miami-dade.fl.us  
Miami Beach, Florida 33139  
Downtown: 305-375-5924  
District: 305-673-7743

Gwen Margolis  
District Office  
Stephen P. Clark Center Suite 220  
12000 Biscayne Boulevard, Suite 222  
E-Mail: District4@co.miami-dade.fl.us  
North Miami, Florida 33181  
Downtown: 305-375-5128  
District: 305-899-2205

### **BOARD OF COUNTY COMMISSIONERS**

Stephen P. Clark Center  
111 N.W. 1st Street, Suite 220 & 320  
Miami, Florida 33128  
Switchboard 305-375-5124  
Fax (Office of the Chairperson) 305-  
372-6179  
Fax (D-1 through D-8) 305-375-5569  
Fax (D-9 through D-13) 305-375-4838

Office Of The Chairperson Of The Board  
Gwen Margolis, Chairperson  
Telephone: 305-375-5128

Commission Legislative Analysts:  
305-375-5128  
Sergeant At Arms: 305-375-5124

**DISTRICT 1**  
Commissioner: Betty Ferguson  
Telephone: 305-375-5694  
Downtown Office: Stephen P. Clark  
Center Suite 220  
District Office: 305-770-3115  
Washington Square Building  
111 N.W. 183rd Street, Suite 425  
Miami, Florida 33169  
Fax: 305-770-3119  
E-Mail: District1@co.miami-dade.fl.us

**DISTRICT 2**  
Commissioner: Dorrin D. Rolle  
Telephone: 305-375-4833  
Downtown Office: Stephen P. Clark  
Center Suite 220  
District Office: 305-694-2779  
City of North Miami  
900 N.W. 125th Street, Suite 100  
North Miami, Florida 33161  
Fax: 305-694-2781  
E-Mail: District2@co.miami-dade.fl.us

**DISTRICT 3**  
Commissioner: Dr. Barbara Carey-Shuler  
Telephone: 305-375-5393  
Downtown Office: Stephen P. Clark  
Center Suite 220  
District Office: 305-636-2331  
Caleb Center  
5400 N.W. 22nd Avenue, Suite 704  
Miami, Florida 33142  
Fax: 305-638-6906  
E-Mail: District3@co.miami-dade.fl.us

**DISTRICT 4**  
Commissioner: Gwen Margolis  
Telephone: 305-375-5128  
Downtown Office: Stephen P. Clark  
Center Suite 220  
District Office: 305-899-2205  
12000 Biscayne Boulevard, Suite 222  
North Miami, Florida 33181-2720  
Fax: 305-899-2208  
E-Mail: District4@co.miami-dade.fl.us

**DISTRICT 5**  
Commissioner: Bruno Barreiro  
Telephone: 305-375-5924  
Fax: 305-375-5904  
Downtown Office: Stephen P. Clark  
Center Suite 220  
E-Mail: District5@co.miami-dade.fl.us

District Offices:  
Miami District Office: 305-643-8525  
1454 S.W. 1st Street, Suite 100  
Miami, Florida 33136  
Fax: 305-643-8528

**Miami Beach District Office:**  
305-673-7743  
1700 Convention Center Drive, First  
Floor Miami Beach, Florida 33139  
Fax: 305-673-7747

**DISTRICT 6**  
Commissioner: Rebeca Sosa  
Telephone: 305-375-5696  
Downtown Office: Stephen P. Clark  
Center Suite 220  
E-Mail: District6@co.miami-dade.fl.us  
District Office: 305- 582-1325

**DISTRICT 7**  
Commissioner: Jimmy L. Morales  
Telephone: 305-375-5680  
Downtown Office: Stephen P. Clark  
Center Suite 220  
E-Mail: District7@co.miami-dade.fl.us

District Offices:  
Miami District Office: 305-529-0599  
2000 S.W. 27th Avenue, Suite 102  
Miami, Florida 33145  
Fax: 305-529-1188

Coconut Grove District Office:  
Telephone: 305-446-3311  
3750 South Dixie Highway  
Miami, Florida 33133  
Fax: 305-529-2527



**DISTRICT 8**

Commissioner: Katy Sorenson  
 Telephone: 305-375-5218  
 Downtown Office: Stephen P. Clark  
 Center Suite 220  
 E-Mail: District8@co.miami-dade.fl.us

District Office: 305-378-6677  
 South Miami-Dade Government Center  
 10710 S.W. 211th Street, Suite 204  
 Miami, Florida 33189  
 Fax: 305-253-7495

**DISTRICT 9**

Commissioner: Dennis Moss  
 Telephone: 305-375-4832  
 Downtown Office: Stephen P. Clark  
 Center Suite 320  
 E-Mail: DennisMoss@co.miami-dade.fl.us

District Office:  
 Telephone: 305-234-4938  
 South Miami-Dade Government Center  
 10710 S.W. 211th Street, Suite 204  
 Miami, Florida 33189  
 Fax: 305-232-2892

**DISTRICT 10**

Commissioner: Javier Souto  
 Telephone: 305-375-4835  
 Downtown Office: Stephen P. Clark  
 Center Suite 320  
 E-Mail: JavierSouto@co.miami-dade.fl.us

District Office: 305-222-2116  
 9766 Coral Way, Suite One  
 Miami, Florida 33165  
 Fax: 305-222-2120

**DISTRICT 11**

Commissioner: Joe A. Martinez  
 Telephone: 305-375-5511  
 Downtown Office: Stephen P. Clark  
 Center Suite 320  
 District Office: 305-552-1155  
 1401 S.W. 107th Avenue, Suite 301M  
 Miami, Florida 33174  
 Fax: 305-552-0577

**DISTRICT 12**

Commissioner: Dr. Miriam Alonso  
 Telephone: 305-375-4860  
 Downtown Office: Stephen P. Clark  
 Center Suite 320  
 E-Mail: MiriamAlonso@co.miami-dade.fl.us

District Office: 305-599-1200  
 8345 N.W. 12th Street  
 Miami, Florida 33126  
 Fax: 305-470-1791

**DISTRICT 13**

Commissioner: Natacha Seijas  
 Telephone: 305-375-4831  
 Downtown Office: Stephen P. Clark  
 Center Suite 320  
 E-Mail: District13@co.miami-dade.fl.us

### OTHER MIAMI- DADE COUNTY MUNICIPALITIES

For information about other areas of Dade County contact any of the following municipal governments.

Aventura  
 305-466-8900  
 2999 N.E. 191 Street, Suite 500,  
 Aventura, Florida 33180

Bal Harbour  
 305-866-4633  
 655 96th Street, Bal Harbour, Florida  
 33154

Bay Harbor Island  
 305-866-6241  
 9665 Bay Harbor Terr., Bay Harbor  
 Island, Florida 33154

Biscayne Park  
 305-893-7490  
 640 N.E. 114th Street, Biscayne Park,  
 Florida 33161

Coral Gables  
 305-446-6800

405 Biltmore Way, Coral Gables, Florida  
 33134

El Portal  
 305-751-2406  
 500 N.E. 87th Street, El Portal, Florida  
 33138

Florida City  
 305-247-8221  
 404 West Palm Drive, Florida City,  
 Florida 33034

Golden Beach  
 305-932-0744  
 One Golden Beach Drive, Golden Beach,  
 Florida 33160  
  
 Hialeah  
 305-883-5960  
 501 Palm Avenue, Hialeah, Florida 33011

Hialeah Gardens  
 305-558-4114  
 10001 N.W. 87th Avenue, Hialeah  
 Gardens, Florida 33016

Homestead  
 305-247-1801  
 790 Homestead Boulevard, Homestead,  
 Florida 33030

Indian Creek  
 305-865-4121  
 9080 Bay Drive, Indian Creek, Florida  
 33154

Islandia  
 305-571-5008  
 4770 Biscayne Boulevard, Suite 960  
 Islandia, Florida 33137

Key Biscayne  
 305-365-5511  
 85 West McIntyre Street, Key Biscayne,  
 Florida 33149  
 Medley  
 305-887-9541  
 7331 N.W. 74th Street, Medley, Florida  
 33166

Miami  
 305-250-5360  
 3500 Pan American Drive, Miami,  
 Florida 33133

Miami Beach  
 305-673-2489  
 1700 Convention Center Drive, Miami  
 Beach, Florida 33139

Miami Lakes  
 305-364-6100  
 6853 Main Street, Miami Lakes, Florida  
 33014

Miami Shores  
 305-795-2207  
 10050 N.E. 2nd Avenue, Miami Shores,  
 Florida 33138

Miami Springs  
 305-885-4581  
 201 Westward Drive, Miami Springs,  
 Florida 33166

North Bay Village  
 305-756-7171  
 7903 East Drive, North Bay Village,  
 Florida 33141

North Miami  
 305-893-6511  
 776 N.E. 125th Street, North Miami,  
 Florida 33161

North Miami Beach  
 305-947-7581  
 17011 N.E. 19th Avenue, North Miami  
 Beach, Florida 33162

Opa-Locka  
 305-688-4611  
 777 Sharazad Boulevard, Opa-Locka,  
 Florida 33054

Pinecrest  
 305-234-2121  
 11551 S. Dixie Hwy., Pinecrest, Florida  
 33156

South Miami  
305-663-6338  
6130 Sunset Drive, South Miami, Florida  
33143

Surfside  
305-861-4863  
9293 Harding Avenue, Surfside, Florida  
33154

Sweetwater  
305-221-0411  
500S.W. 109th Avenue, Sweetwater,  
Florida 33174

Virginia Gardens  
305-871-6104  
6498 N.W. 38th Terr., Virginia Gardens,  
Florida 33166

West Miami  
305-266-1122  
901 S.W. 62nd Avenue, West Miami,  
Florida 33144

### **IMPORTANT CITY, COUNTY, STATE AND FEDERAL TELEPHONE NUMBERS**

#### **CITY OF MIAMI BEACH GOVERNMENT**

A.D.A. Compliance:  
305-673-7080

Arts, Culture and Entertainment  
305-673-7577

Special Events Division  
305-673-7000 ext.6329  
Film & Print Office  
305-673-7070

Cultural Arts Council  
305-673-2787  
Art In Public Places Committee and  
Fine Arts Board  
305-673-7000 ext.6335

Asset Management  
305-673-7193  
Bass Museum of Art  
305-673-7530  
Beach Patrol (Lifeguards)  
305-673-7714

Botanical Gardens  
305-673-PALM (7256)  
Building Department  
305-673-7610  
TDD:  
305-673-7015  
Permit Counter  
305-673-7000 ext. 6751  
Electrical  
305-673-7000 ext. 6740  
Plumbing  
305-673-7000 ext. 6771  
Structural  
305-673-7000 ext. 6767  
Mechanical  
305-673-7000 ext. 6735  
Microfilm/Storage  
305-673-7000 ext. 6189  
Elevators  
305-673-7000 ext. 6413  
Accessibility  
305-673-7000 ext. 6888 or 6081  
Capital Improvement Projects (CIP) Office  
305-673-7010  
Central Services  
305-673-7480  
Children's Affairs  
305-673-7491  
City Attorney  
305-673-7470  
TDD  
305-673-7216  
City Clerk  
305-673-7411  
TDD  
305-673-7218  
City Manager  
305-673-7010  
TDD:  
305-673-7210  
Civical (Citizens' Information Request Office)  
305-604-CITY (2487)  
Code Compliance  
305-673-7555  
Community Development  
305-673-7260  
TDD  
305-673-7217  
Community Resource & Outreach  
305-673-7580  
Convention Center  
305-673-7311

Cultural Arts Council  
305-673-ARTS (2787)  
Economic Development  
305-673-7193  
TDD  
305-673-7217  
Elder Affairs Program  
305-673-7491  
Finance  
305-673-7466  
TDD  
305-673-7214  
Licensing  
305-673-7440  
Utility Billing  
305-673-7440  
Accounting  
305-673-7405  
Resort Tax  
305-673-7447  
Fire Emergencies  
911  
Fire Department  
305-673-7120  
Rescue Administration  
305-673-7130  
Fire Prevention  
305-673-7123  
Support Services  
305-673-7140  
Fire Station 1  
305-673-7135  
Fire Station 2  
305-673-7171  
Fire Station 3  
305-673-7179  
Fire Station 4  
305-673-7136  
Fleet Management  
305-673-7643  
Grants Management Office  
305-673-7010  
Historic Preservation  
305-673-7550  
Homeless Assistance  
305-673-7000 ext. 6872  
Housing Authority (Section-8)  
305-532-6401  
Housing Division  
305-673-7260  
TDD  
305-673-7217

Human Resources  
305-673-7524  
Job Hotline  
305-673-7777  
TDD  
305-673-7213  
Information  
305-604-CITY (2487)  
Information Technology (Computers)  
305-673-7040  
Internal Audit  
305-673-7520  
Jackie Gleason Theater of the Performing  
Arts  
305-673-7300 (Box Office)  
Management and Budget  
305-673-7510  
Mayor and City Commissioners  
305-673-7030  
TDD:  
305-673-7211  
Media Relations  
305-673-7575  
TDD:  
305-673-7212  
Miami Beach Convention Center  
305-673-7311  
Neighborhood Services Department  
305-673-7077  
Occupational Licensing  
305-673-7420  
Parking Department  
305-673-7505  
Parks and Recreation  
305-673-7730  
ADA Coordinator, Therapeutic Recreation  
& Athletics & Major Parks  
305-993-2024  
Community Centers, Adult Programs &  
Tennis Centers  
305-673-7730  
Media Center  
305-673-7000 ext.6291  
Miami Beach Botanical Garden  
305-993-0421  
North Shore Activity Building/Bandshell  
305-993-2001  
North Shore Community Center  
305-993-2001  
Parks Maintenance  
305-673-7720

Scott Rakow Youth Center,  
Playground Programs & Pools  
305-673-7767  
South Pointe Park  
305-673-7224  
Tennis Centers & Pools  
305-673-7759  
TDD  
305-673-7220  
21st Street  
305-673-7784  
Planning and Zoning Department  
305-673-7550  
TDD  
305-673-7219  
Police Emergencies  
911  
Police Department  
305-673-7925  
Emergency Dispatch  
911  
Non-Emergency Requests  
305-673-7900  
Accident Investigation  
305-673-7888  
Auto Crimes  
305-673-7916  
Criminal Investigations Division  
305-673-7945  
Crime Prevention  
305-673-7813  
Crime Watch  
305-673-7813  
Juvenile Section  
305-673-7942  
Media Relations (Police)  
305-673-7383  
Records (Police Reports)  
305-673-7990  
Property Management  
305-673-7630  
Procurement (Purchasing)  
305-673-7490  
Public Works  
305-673-7080  
TDD  
305-673-7215  
Emergency (24 Hours)  
305-673-7625  
Engineering and Construction Division  
305-673-7080

Environmental Resource Division  
305-673-7230  
Streets and Streetlights Division  
305-673-7080  
Water and Sewer Division  
305-673-7620  
Redevelopment Agency  
305-673-7193  
TDD  
305-673-7217  
Resort Tax  
305-673-7447  
Risk Management  
305-673-7014  
Sanitation Department  
305-673-7616  
Tourism/Protocol  
305-673-7010  
24-hour  
305-673-7400  
Water & Sewer (24-hour)  
305-673-7625

#### MIAMI-DADE COUNTY GOVERNMENT

Advocates for Victims Battered  
Women & Victims of Violent Crimes  
305-758-2546  
Airport (Miami International)  
305-876-7000  
TDD  
305-876-0594  
Alcohol & Drug Abuse Program  
305-638-6540  
Ambulance Concerns  
305-375-1250  
Animal Care & Control  
305-884-1101  
Animal Licenses  
305-885-0486  
Auto Tag Agency  
305-375-5678  
Baby Stroller Parking Permit  
305-375-5656  
Battered Women  
305-758-2546  
Black Affairs  
305-375-4606  
Bus Route (Metrobus, Metrorail)  
305-770-3131  
Cable TV Coordination  
305-375-3677

Caleb Center  
305-636-2250  
Central Depository  
305-275-1122  
TDD  
305-275-1144  
Child Care information  
305-375-4670  
Child Care Referral  
305-373-3521  
Clerk of Courts  
305-275-1155  
Clerk of the Board  
305-375-5126  
Commission on Ethics and  
Public Trust Hotline  
305-579-2593  
Community Action Agency  
305-347-4600  
Community Relations Board  
305-375-5730  
Community Relations Office  
305-375-5730  
Consumer Protection/Advocate  
305-375-4222  
Consumer Services Department  
305-375-1250  
Convention & Tourism Development Tax  
305-375-5551  
Corrections and Rehabilitation  
305-229-7500  
County Attorney  
305-375-5151  
County Commission  
305-375-5128  
County Commission Agenda  
305-375-2035  
County Manager  
305-375-5311  
Crisis Nursery (DHR Children Shelter)  
North  
305-620-0894  
South  
305-446-5071  
Cultural Affairs Council  
305-375-4634  
Disability Services & Independent Living  
305-547-5445  
TDD  
305-324-5781  
Divorce Records  
305-275-1155

Divorce  
305-275-1155  
Domestic Intervention  
305-571-7750  
Domestic Violence  
305-547-3170  
Elderly Services  
305-375-5335  
Elections Department  
305-375-5553  
Emergency Housing  
North  
305-638-6001  
South  
305-245-5011  
Emergency Management  
305-273-6700  
TDD  
305-273-6711  
Environmental Hotline  
305-372-6955  
Environmental Management  
305-372-6789  
Equal Opportunity Board  
305-375-5272  
Fair Employment Practices  
305-375-2784  
Family Counseling  
305-633-6481  
Family Shelter (CAA)  
305-576-5521  
Film, TV & Print  
305-375-3288  
Disabled Assistance  
305-547-5444  
TDD  
305-545-3574  
Disable Parking Permit  
305-375-5678  
Head Start Program  
305-347-4622  
Historical Museum of Southern Florida  
305-375-1492  
Homestead Exemption  
305-375-4101  
Hospital (Jackson Memorial)  
305-585-1111  
TDD  
305-585-7794  
HUD Housing Applications  
305-638-6464  
TDD  
305-638-6014



Human Resources  
305-375-5416  
Hurricane Hotline and Rumor Control  
305-598-7550  
Independent Review Panel  
305-375-4880  
Jail Information (Corrections)  
305-545-5011  
Jury Pool  
    Courthouse – Civil  
    305-375-5736  
    Justice Building – Criminal  
    305-547-4862  
    TDD  
    305-375-2975  
Latin Affairs  
305-375-5270  
Legislative Delegation  
305-375-4088  
Library System  
305-375-2665  
    TDD  
    305-375-2878  
Marriage License Bureau  
305-275-1155  
Mayor (Miami-Dade County)  
305-375-5071  
Medical Examiner  
305-545-2400  
Mental Health Care Emergency Services  
(Jackson Memorial)  
    Crisis Emergency  
    305-585-6487  
Metro-Miami Action Plan  
305-579-3618  
Metropass (Metrobus, Metrorail)  
305-770-3131  
Metrobus & Metrorail Schedule  
305-770-3131  
Miami Art Museum  
305-375-3000  
Miami-Dade County Expressway Authority  
305-375-3232  
Mosquito Control  
305-592-1186  
Museum of Science  
305-854-4247  
Occupational Licenses  
305-270-4949  
Office of Community Service  
305-375-2196

Homeless Program  
305-638-6368  
Passenger Transportation  
Regulatory Division  
305-375-2460  
Parks and Recreation  
305-755-7800  
Lifeguard Emergency  
    Crandon Park Beach  
    305-361-7373  
    Haulover Park Beach  
    305-944-3040  
Parking Violations  
305-275-1133  
    TDD  
    305-275-1144  
Personnel  
305-375-5725  
    Job Hotline  
    305-375-1871  
    TDD  
    305-375-5645  
Planning and Zoning  
305-375-2500  
Police Department (Non-emergency)  
305-595-6263  
Pollution Control and Sanitary Nuisance  
305-372-6789  
Port of Miami (Seaport)  
305-371-7678  
Public Works (Miami-Dade County)  
305-375-2694  
RAPE Treatment Center Hotline  
305-585-7273  
Recording Section (County Clerk)  
305-275-1155  
Recorded Documents  
305-372-7844  
Retired Senior Volunteer Program  
305-375-5335  
Rumor Control  
305-598-7550  
Section-8 Housing  
305-638-6464  
Small Claims Court  
305-375-5848  
Solid Waste Management  
305-594-1500  
South Dade Government Center  
305-232-3800  
Street Light Repairs (Arterial Road)  
305-592-3580

Street Light repairs (Residential)  
305-375-2996  
Street Name Signs  
305-592-3580  
Tax Assessor (Property Appraisal)  
305-375-4099  
Tax Collector – Real Estate or  
Personal Property  
305-270-4916  
Taxi Concerns  
305-375-2460  
Tourism  
305-539-3000  
Traffic Citations  
305-275-1111  
    TDD  
    305-275-1144  
Traffic Court  
305-275-1111  
Traffic Signals  
    Malfunction  
    305-592-8925  
    Missing/Damaged  
    305-592-3580  
Training and Employment  
    Council of South Florida  
    305-594-7615  
Veteran's Services  
305-795-1511  
Victim's Assistance  
    North  
    305-758-2546  
    South  
    305-247-4249  
Vizcaya Museum and Gardens  
305-250-9133  
Voter's Information  
305-375-5553  
WAGES Information Hotline  
305-577-0075  
Water and Sewer Authority (Miami-Dade)  
    Customer Service  
    305-665-7471  
    Emergency (24 Hours)  
    305-274-9272  
Youth Employment and Meals  
    Summer Program  
    305-953-5179  
Youth and family Development  
305-633-6481  
Youth Programs Division  
305-375-5730

Zoo (Metrozoo)  
305-251-0403  
  
STATE OF FLORIDA GOVERNMENT  
State of Florida Information  
305-377-5000  
Abuse, Adult and Child Registry  
1-800-96-ABUSE  
Adoption (Dept of Children & Families)  
305-325-2665  
Advocacy Center for Persons with  
Disabilities 1-800-342-0823  
Aide to Families with Dependent Children  
305-377-7154  
Aging and Adult Services  
305-633-2080  
Agriculture (Consumer Services)  
305-470-6900  
Alcoholic Beverages & Tobacco Division  
305-470-6783  
Attorney General  
    Criminal  
    305-377-5441  
    Consumer Division  
    305-985-4780  
    954-712-4600  
Auto Dealer (Dept of Motor Vehicles)  
305-222-4164  
Bank & Finance  
305-377-5213  
Bail Bondsmen Concerns  
305-377-5235  
Birth and Death Certificates  
305-324-2489  
Blind Services  
305-377-5339  
Bureau of Victim Compensation  
305-985-4482  
954-712-4600  
Child Care Licensing  
305-377-5509  
Child Support Enforcement  
305-530-2740  
Children & Families  
305-377-5055  
Client Relations  
(Dept. of Children & Families)  
305-377-5068  
Condominium Information and Concerns  
    Broward  
    954-958-5539  
    Tallahassee  
    850-488-1631

Consumer Services/Protection  
Concerns  
904-922-2814  
1-800-435-7352

Corrections (State Prisons & Information)  
305-571-5672

Division of Licensing  
305-377-5950

Driver's Examinations Stations  
305-229-6333

Driver's Examining Stations  
305-377-5000

Driver Improvement Program  
305-643-7569

Economic Self-Sufficient Services  
(Food Stamps)  
305-377-7154

Education  
(Private School Information & Concerns)  
850-488-9504

Enterprise of Florida, Inc.  
305-569-2650

Fictitious Name Registration  
850-488-9000

Fire Arms License  
(Concealed Weapons Permit)  
305-377-5950

Florida Corrections Center  
305-592-9567

Foster Care (Dept. of Children & Families)  
305-325-2615  
305-325-2665

Funerals and Cemetery Services Division  
1-800-323-2627

Game Fish Commission  
561-625-5122

Health Department  
305-325-2500  
Environmental  
305-623-3500

Health Maintenance Organization  
305-377-5235

Highway Patrol  
305-470-2510

Housing Finance Authority  
850-488-4197

Hospital Cost Containment Board  
1-800-342-0828  
Doctor Bill Dispute  
1-800-435-7352

Hotel and Restaurant Commission  
305-470-5680

Human Relations Commission  
1-800-342-8170

Insurance Complaint  
305-377-5235

1-800-342-2762

Intangible Tax Information  
305-470-5001

305-643-7208

Jobs and Benefits  
305-377-7067

Land Sale and Condo  
1-800-226-4472

Lemon Law  
1-800-321-5366

Licensing Division  
305-377-5950

Lottery  
305-470-5080

Marine Patrol  
305-795-2145

Medicaid Information  
305-499-2100

Mobile Homes, Bureau Of Rentals:  
More than 10 rentals  
850-488-0970  
Less than 10 rentals  
1-800-435-7352

Sanitary Conditions  
305-623-3500

Tag/Titles  
850-488-3881

Nursing Homes Concerns  
North  
305-623-3601  
South  
305-663-2085

Park Services  
850-488-9872

Pest Control Licensing  
305-377-5968

Poison Information Center  
1-800-282-3171

Prison Systems (Probation Intake)  
305-325-3511

Probation  
305-377-5260

Professional/Occupations Concerns  
(Dentist, Beautician, Realtor, etc.)  
1-800-342-7940

Radiation Control  
305-377-7110

Regional Planning Council  
954-961-2999

Road/Expressway Maintenance  
305-470-5354

Sales Tax Information  
305-470-5001

1-800-352-3671

Share –a-Ride (FDOT)  
1-800-234-RIDE

Secretary of State  
Corporate Information  
850-488-9000

South Florida Water Management District  
305-592-5680

State Attorney's Office  
305-530-2600

Trademarks  
850-487-6051

Transportation Disadvantage Commission  
1-800-983-2435

Utility Concerns  
(Public Service Commission)  
1-800-342-3552

Vocational Rehabilitation Program  
305-377-5160

Workmen's Compensation  
305-377-5413

Youth Hall  
305-637-4500

**UNITED STATES GOVERNMENT**

Federal Information Center  
1-800-342-3552

Agriculture (Inspector General)  
1-800-424-9121

Alcohol, Tobacco and Firearms  
Import-Export  
305-597-4800

Animal Quarantine  
305-526-2926

Auto Safety Hotline  
1-800-424-9393

Bank Complaint (Comptroller of Currency)  
404-659-8855

Bankruptcy Court  
305-536-5216

Commerce Department  
305-526-7425

Consumer Product Safety Commission  
1-800-638-2772

Copyright  
202-707-9100  
202-707-3000

Credit Union  
(National Credit Union Administration)  
404-396-4042

District Court  
305-523-5100

Drug Enforcement Administration  
305-590-4870

Education Department  
1-800-647-8733

Equal Employment Opportunity Commission  
305-536-4491

Federal Bureau of Investigations  
305-944-9101

Federal Communications Commission  
1-888-225-5322

Federal Emergency Management Agency  
1-800-462-9029

Federal Housing Administration  
305-662-4500

Federal Trade Commission  
404-347-4836

Fish and Wildlife Service  
305-526-2694

Food and Drug Administration  
305-526-2919

Fraud Hotline  
1-800-647-8733

Housing And Urban Development  
1-800-347-3735

Immigration and Naturalization Service  
305-536-4400

Immigration for Employers Hotline  
1-800-255-8155

TDD  
1-800-362-2735

Internal Revenue Service  
1-800-829-1040

Labor Department  
305-596-9874

Medicare Part A  
904-363-0632

Medicare Part B  
1-800-333-7586

National Hurricane Center  
305-229-4470

Occupational Safety and Health  
Administration  
954-424-0242

Passport  
305-539-3600

Postal Agency (Consumer Relations)  
305-639-4280

Postal Inspector Hotline  
1-800-654-8896  
Small Business Administration  
305-536-5521  
Social Security Administration  
1-800-772-1213  
Student Financial Aid  
1-800-433-3243  
Trademarks  
703-308-4357  
Veterans Administration  
(Benefits and Assistance)  
1-800-488-8244  
1-800-827-1000  
Water Safety Hotline  
1-800-426-4791  
Weather: Local Conditions (Recording)  
305-661-5065

**PRIVATE ORGANIZATIONS**

Advocacy Center for Persons with Disabilities  
1-800-342-0823  
TDD  
1-800-346-4127  
AIDS Hotline  
305-667-7855  
Alliance for Aging  
305-670-6500  
Alzheimer's Association  
305-891-6228  
Alzheimer's Disease Education and Referral  
1-800-438-4380  
American Association of Retired Persons  
1-800-441-2277  
American Cancer Society  
305-594-4363  
American Civil Liberties Union  
305-576-2336  
American Heart Association  
305-856-1449  
American Red Cross Headquarters  
305-326-8888  
Anti-Defamation League of B'nai Brith  
305-373-6306  
Arts and Culture Hotline  
305-557-5600  
Association of Retarded Citizens  
305-759-8500  
Audubon Society  
305-666-5111

Beacon Council  
305-579-1300  
Black Archives  
305-636-2390  
Bottled Gas Concerns (Gas Institute)  
1-800-920-7337  
Builders Association of South Florida  
305-556-6300  
Camillus House  
305-374-1065  
Catholic Community Service  
305-754-2444  
Chamber of Commerce  
Miami Beach  
305-674-1300  
Greater Miami  
305-350-7700  
Latin Chamber  
305-674-8857  
Latin (CAMACOL)  
305-642-3870  
Miami-Dade  
305-751-9648  
Commission for Transportation  
Disadvantages  
1-800-983-2435  
Concerned General Contractors Association  
305-639-6600  
Consumer Credit Counseling Services  
305-8935225  
Covenant House Nineline (Runaways)  
1-800-999-9999  
Crime Stoppers  
305-471-8477  
Cuban American National Council  
305-642-3484  
Dade County Youth Fair and Expo  
305-223-7060  
Deaf Services Bureau  
Voice  
305-668-4407  
TDD  
305-668-3323  
Dental Society, East Coast District  
305-667-3647  
Depression Awareness  
1-800-421-4211  
Douglas Gardens Mental Health Center  
305-531-5341  
Elderly Help line  
305-670-4357  
Environmental Hotline  
305-444-9555

Family Central, Inc.  
305-908-7300  
305-908-5800  
Family Counseling Services  
305-573-2500  
1-800-963-5337  
Fathers for Equal Rights  
305-895-6351  
305-895-7461  
Florida Bar Referrals  
Lawyer Referrals  
1-800-342-8011  
Concerns  
305-371-2220  
Volunteer Lawyers  
305-579-5733  
Florida Relay Services  
1-800-955-8770  
TDD  
1-800-955-8771  
Goodwill Industries  
305-325-9114  
Greater Miami Convention and Visitor's Bureau  
305-539-3000  
Habitat for Humanity of Greater Miami  
305-670-2224  
Haitian American Community Association  
305-751-3429  
Haitian Refugee Center  
305-757-8538  
Hands on Miami/United Way of Dade County  
305-579-2200  
Health Council of South Florida, Inc.  
305-263-9020  
Health Crises Network  
305-573-5411  
TDD  
305-758-1971  
Hispanic Community Center (AYUDA)  
305-867-0051  
Housing Opportunity Project (HOPE)  
305-571-8522  
Hospice Care of South Florida  
305-576-9333  
Hunger Hotline  
1-800-329-3663  
Humane Society of Greater Miami  
305-696-0801  
Informed Families of Dade County  
305-856-4886

Jewish Family Services of Greater Miami, Inc.  
305-445-0555  
Jewish Federation Information and Referral  
305-576-4000  
Jewish Vocational Service  
305-899-1587  
TDD  
305-899-0953  
League of Cities, Dade County  
305-557-1722  
League of Women Voters  
305-666-0186  
Legal Aid Society, Dade County  
305-579-5733  
Legal Services of Greater Miami, Inc.  
305-576-0080  
Liga Contra El Cancer  
305-858-8050  
Little Havana Activities & Nutrition Center  
305-858-2610  
Lutheran Ministries of Florida  
305-567-2511  
MADD (Mother Against Drunk Drivers)  
305-447-1014  
Medial Association, Dade County  
305-379-2673  
Miami Beach Community Development Corp.  
305-538-0090  
Miami Beach Hispanic Community Center  
305-867-0051  
Miami Beach Jewish Community Center (JCC)  
305-534-3206  
Miami Coalition for a Safe & Drug Free Community  
305-375-8032  
Miami Design Preservation League  
305-672-2014  
Miami Lighthouse for the Blind  
305-856-2288  
Miami Mental Health Community Centers  
305-774-3300  
Crisis Line (Psychiatric Emergency)  
305-774-3300  
NAACP (National Association for the Advancement of Colored People)  
305-933-4332  
Neighbors 4 Neighbors  
305-597-4404



North Beach Development Corporation  
305-865-4147  
Nursing Home Concerns  
(Ombudsman Council)  
305-663-2085  
Panic Disorder Information Line  
1-800-64- PANIC  
Parent Hotline  
1-800-352-5683  
Rescue Mission, Miami  
305-635-8953  
305-573-4390  
Runaways (Miami Bridge)  
305-635-8953  
Shake-A-Leg (Program for  
the physically challenged)  
305-858-5550  
Sierra Club  
305-667-7311  
South Florida Commuter Service  
1-800-234-7433  
Spanish American League  
Against Discrimination (SALAD)  
305-326-8585  
Switchboard of Miami (Crisis Help Line)  
305-358-HELP  
TDD  
305-358-2477  
Tri-Rail  
1-800-874-7245  
Tropical Audubon Society  
305-666-5111  
United Home Care  
305-477-0440  
Upfront Drug Information Center  
305-757-2566  
Urban League of greater Miami  
305-696-4450  
Visiting Nurses Association  
305-477-7676  
Volunteers (Hands on Miami/United Way)  
305-579-2300  
We Will Rebuild  
305-441-5001  
Women's Place  
305-358-2063  
Working Solutions (Displaced Homemakers)  
305-237-7537  
YMCA  
305-358-5077  
YWCA  
305-377-9922

## At Your Service!

### Quick Reference Guide (Index)

The City of Miami Beach values our residents and visitors and look forward to assisting with any questions, concerns or suggestions. To enhance the communication between all departments, the following directory will serve as a guide to reaching appropriate parties of interest.

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